	Type	L #	Hits	Search Text	DBs	Time Stamp
1	BRS	L1	254	(ticket or reservation or flight) near3 (firming or confirm or confirming)	EPO; JPO; DERWENT	2003/04/02 15:19
2	BRS	L2	117	(ticket or reservation or flight) near (firming or confirm or confirming)	EPO; JPO; DERWENT	2003/04/02 15:24

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	BRS	L1	254	(ticket or reservation or flight) near3 (firming or confirm or confirming)	EPO; JPO; DERWENT	2003/04/02 15:19
2	BRS	L2	117	(ticket or reservation or flight) near (firming or confirm or confirming)	EPO; JPO; DERWENT	2003/04/02 15:24
3	BRS	L3	116	(reservation) near3 (cancel or cancelling)	USPAT	2003/04/02 15:25
4	BRS	L4	109	(reservation) near3 (cancel or cancelling)	EPO; JPO; DERWENT	2003/04/02 15:25

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	IS&R	L1	161	(705/5).CCLS.	USPAT	2003/04/02 13:28
2	IS&R	L2	75	(705/6).CCLS.	USPAT	2003/04/02 13:28
3	BRS	L6	244	(ticket or reservation or flight) near3 (firming or confirm or confirming)	USPAT	2003/04/02 13:40
4	BRS	L7	0	(ticket or reservation or flight) near3 (firming)	USPAT	2003/04/02 13:39
5	BRS	L8	13	(ticket or reservation or flight) and (firming)	USPAT	2003/04/02 13:40
6	BRS	L9	0	(flight) near5 (firming)	USPAT	2003/04/02 13:40
7	BRS	L10	243	(ticket or reservation or flight) near3 (firming or confirm or confirming) and (date or time or type or code)	USPAT	2003/04/02 14:31
8	BRS	L11	73	(ticket or reservation or flight) near3 (firming or confirm or confirming) and (date or time or type or code) and (cancel or canceling)	USPAT	2003/04/02 13:47
9	BRS	L12	100	(ticket or reservation or flight) near (firming or confirm or confirming)	USPAT	2003/04/02 14:32

Status: Path 1 of [Dialog Information Services via modem]

Status: Initializing TCP/IP using (UseTelnetProto 1 ServiceID pto-dialog)
Trying 31060000009999...Open

DIALOG INFORMATION SERVICES
PLEASE LOGON:
 ******** HHHHHHHH SSSSSSSS?
Status: Signing onto Dialog
 ****
ENTER PASSWORD:
 ******** HHHHHHHH SSSSSSSS? ********
Welcome to DIALOG
Status: Connected

Dialog level 02.12.60D

Last logoff: 31mar03 10:51:47
Logon file405 03apr03 07:05:43
               *** ANNOUNCEMENT ***
                    ***
--File 515 D&B Dun's Electronic Business Directory is now online
completely updated and redesigned. For details, see HELP NEWS 515.
                    ***
--File 990 - NewsRoom now contains October 2002 to present records.
File 993 - NewsRoom archive contains 2002 records from January 2002-
September 2002. To search all 2002 records, BEGIN 990,993 or B NEWS2002
                    ***
--Alerts have been enhanced to allow a single Alert profile to be
stored and run against multiple files. Duplicate removal is available
across files and for up to 12 months. The Alert may be run according
to the file's update frequency or according to a custom
calendar-based schedule. There are no additional prices for these
enhanced features. See HELP ALERT for more information.
                    ***
--U.S. Patents Fulltext (File 654) has been redesigned with
new search and display features. See HELP NEWS 654 for
information.
                    ***
--Connect Time joins DialUnits as pricing options on Dialog.
See HELP CONNECT for information.
                    ***
--CLAIMS/US Patents (Files 340,341, 942) have been enhanced
with both application and grant publication level in a
single record. See HELP NEWS 340 for information.
                    ***
--SourceOne patents are now delivered to your email inbox
as PDF replacing TIFF delivery. See HELP SOURCE1 for more
information.
                    ***
--Important news for public and academic
libraries. See HELP LIBRARY for more information.
                    ***
--Important Notice to Freelance Authors--
See HELP FREELANCE for more information
                    ***
For information about the access to file 43 please see Help News43.
***
NEW FILES RELEASED
***Dialog NewsRoom - Current 3-4 months (File 990)
***Dialog NewsRoom - 2002 Archive (File 993)
***Dialog NewsRoom - 2001 Archive (File 994)
***Dialog NewsRoom - 2000 Archive (File 995)
***TRADEMARKSCAN-Finland (File 679)
***TRADEMARKSCAN-Norway (File 678)

***TRADEMARKSCAN-Swe⬤   (File 675)
***

UPDATING RESUMED
***Delphes European Business (File 481)
***

RELOADED
***D&B Dun's Electronic Business Directory (File 515)
***U.S. Patents Fulltext 1976-current (File 654)
***Population Demographics (File 581)
***Kompass Western Europe (File 590)
***D&B - Dun's Market Identifiers (File 516)

REMOVED
***Chicago Tribune (File 632)
***Fort Lauderdale Sun Sentinel (File 497)
***The Orlando Sentinel (File 705)
***Newport News Daily Press (File 747)
***U.S. Patents Fulltext 1980-1989 (File 653)
***TOXNET data is added to ToxFile (F156)

New document supplier
IMED has been changed to INFOTRIE (see HELP OINFOTRI)

        >>> Enter BEGIN HOMEBASE for Dialog Announcements <<<
        >>>   of new databases, price changes, etc.   <<<
              ****
COREFULL is set ON as an alias for 15,9,623,810,275,624,636,621,813,16,160,148,20.
COREABS is set ON as an alias for 77,35,593,65,2,233,99,473,474,475.
COREALL is set ON as an alias for COREFULL,COREABS.
SOFTFULL is set ON as an alias for 278,634,256.
EUROFULL is set ON as an alias for 348,349.
JAPOABS is set ON as an alias for 347.
HEALTHFULL is set ON as an alias for 442,149,43,444.
HEALTHABS is set ON as an alias for 5,73,151,155,34,434.
DRUGFULL is set ON as an alias for 455,129,130.
DRUGABS is set ON as an alias for 74,42.
INSURANCEFULL is set ON as an alias for 625,637.
INSURANCEABS is set ON as an alias for 169.
TRANSPORTFULL is set ON as an alias for 80,637.
TRANSPORTABS is set ON as an alias for 108,6,63.
ADVERTISINGFULL is set ON as an alias for 635,570,PAPERSMJ,PAPERSEU.
INVENTORYABS is set ON as an alias for 8,14,94,6,34,434,7.
BANKINGFULL is set ON as an alias for 625,268,626,267.
BANKINGABS is set ON as an alias for 139.
HEALTHALL is set ON as an alias for COREFULL,COREABS,HEALTHFULL,HEALTHABS.
INSURANCEALL is set ON as an alias for COREFULL,COREABS,INSURANCEFULL,INSURANCEABS.
RESERVATIONALL is set ON as an alias for COREFULL, COREABS.
OPERATIONSALL is set ON as an alias for COREFULL,COREABS,INVENTORYABS.
TRANSPORTALL is set ON as an alias for COREFULL,COREABS,TRANSPORTFULL,TRANSPORTABS.
ADVERTISINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGFULL.
SHOPPINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGALL,47.
INVENTORYALL is set ON as an alias for COREFULL,COREABS,INVENTORYFULL.
BANKINGALL is set ON as an alias for COREFULL,COREABS,BANKINGFULL,BANKINGABS.
PORTFOLIOALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
TRADINGALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
CREDITALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
FUNDSALL is set ON as an alias for COREFULL,COREABS,BANKINGALL,608.
* * * *
SYSTEM:HOME
Cost is in DialUnits
Menu System II: D2 version 1.7.8 term=ASCII
                    *** DIALOG HOMEBASE(SM) Main Menu ***

  Information:
   1. Announcements (new files, reloads, etc.)
   2. Database, Rates, & Command Descriptions

3. Help in Choosi██Databases for Your Topic   ██
      4. Customer Services (telephone assistance, training, seminars, etc.)
      5. Product Descriptions

  Connections:
      6. DIALOG(R) Document Delivery
      7. Data Star(R)

        (c) 2000 The Dialog Corporation plc   All rights reserved.   .

         /H = Help   /L = Logoff   /NOMENU = Command Mode

  Enter an option number to view information or to connect to an online
   service. Enter a BEGIN command plus a file number to search a database
  (e.g., B1 for ERIC).
  ?s corefull, coreabs
  >>Invalid Option Number

                        *** DIALOG HOMEBASE(SM) Main Menu ***

  Information:
      1. Announcements (new files, reloads, etc.)
      2. Database, Rates, & Command Descriptions
      3. Help in Choosing Databases for Your Topic
      4. Customer Services (telephone assistance, training, seminars, etc.)
      5. Product Descriptions

  Connections:
      6. DIALOG(R) Document Delivery
      7. Data Star(R)

        (c) 2000 The Dialog Corporation plc   All rights reserved.

         /H = Help   /L = Logoff   /NOMENU = Command Mode

  Enter an option number to view information or to connect to an online
   service. Enter a BEGIN command plus a file number to search a database
  (e.g., B1 for ERIC).
  ?b corefull, coreabs

  >>>   77 does not exist
  >>>1 of the specified files is not available
          03apr03 07:06:11 User242933 Session D152.1
               $0.00   0.179 DialUnits FileHomeBase
        $0.00 Estimated cost FileHomeBase
        $0.10 TELNET
        $0.10 Estimated cost this search
        $0.10 Estimated total session cost   0.179 DialUnits

  SYSTEM:OS - DIALOG OneSearch
    File 15:ABI/Inform(R) 1971-2003/Apr 02
          (c) 2003 ProQuest Info&Learning
  *File 15: Alert feature enhanced for multiple files, duplicate
  removal, customized scheduling. See HELP ALERT.
    File   9:Business & Industry(R)   Jul/1994-2003/Apr 02
          (c) 2003 Resp. DB Svcs.
    File 623:Business Week 1985-2003/Apr 02
          (c) 2003 The McGraw-Hill Companies Inc
    File 810:Business Wire 1986-1999/Feb 28
          (c) 1999 Business Wire
    File 275:Gale Group Computer DB(TM)   1983-2003/Apr 02
          (c) 2003 The Gale Group
    File 624:McGraw-Hill Publications 1985-2003/Apr 02
          (c) 2003 McGraw-Hill Co. Inc
    File 636:Gale Group Newsletter DB(TM)   1987-2003/Apr 02

```
            (c) 2003 T  Gale Group
    File 621:Gale Group New Prod.Annou.(R)  1985-2003/Apr 02
            (c) 2003 The Gale Group
    File 813:PR Newswire  1987-1999/Apr 30
            (c) 1999 PR Newswire Association Inc
    File  16:Gale Group PROMT(R)  1990-2003/Apr 01
            (c) 2003 The Gale Group
```
*File 16: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
```
    File 160:Gale Group PROMT(R)  1972-1989
            (c) 1999 The Gale Group
    File 148:Gale Group Trade & Industry DB  1976-2003/Apr 01
            (c)2003 The Gale Group
```
*File 148: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
```
    File  20:Dialog Global Reporter  1997-2003/Apr 03
            (c) 2003 The Dialog Corp.
    File  35:Dissertation Abs Online  1861-2003/Mar
            (c) 2003 ProQuest Info&Learning
    File 593:KOMPASS Central/Eastern Europe  2003/Jan
            (c) 2003 KOMPASS Intl.
    File  65:Inside Conferences  1993-2003/Mar W5
            (c) 2003 BLDSC all rts. reserv.
    File   2:INSPEC  1969-2003/Mar W4
            (c) 2003 Institution of Electrical Engineers
```
*File   2: Alert feature enhanced for multiple files, duplicates
removal, customized scheduling. See HELP ALERT.
```
    File 233:Internet & Personal Comp. Abs.  1981-2003/Feb
            (c) 2003 Info. Today Inc.
    File  99:Wilson Appl. Sci & Tech Abs  1983-2003/Feb
            (c) 2003 The HW Wilson Co.
    File 473:FINANCIAL TIMES ABSTRACTS  1998-2001/APR 02
            (c) 2001 THE NEW YORK TIMES
```
*File 473: This file will not update after March 31, 2001.
It will remain on Dialog as a closed file.
```
    File 474:New York Times Abs  1969-2003/Apr 02
            (c) 2003 The New York Times
    File 475:Wall Street Journal Abs  1973-2003/Apr 02
            (c) 2003 The New York Times


        Set  Items  Description
        ---  -----  -----------
?s (ticket or tickets or reservation or reservations or flight or flights) (n3) (firmin
g or confirm or confirms or confirming)
Processed  10 of  22 files ...
Processing
Completed processing all files
            435451  TICKET
            465165  TICKETS
            202779  RESERVATION
            301892  RESERVATIONS
            928070  FLIGHT
            486013  FLIGHTS
             33388  FIRMING
            460988  CONFIRM
            281713  CONFIRMS
            129947  CONFIRMING
        S1    4047  (TICKET OR TICKETS OR RESERVATION OR RESERVATIONS OR
                    FLIGHT OR FLIGHTS) (N3) (FIRMING OR CONFIRM OR CONFIRMS
                    OR CONFIRMING)
?s s1 and firming
              4047  S1
             33388  FIRMING
        S2     226  S1 AND FIRMING
?s s2 and (cancel or cancels or cancelling or bump or bumps or bumping)
               226  S2
            157955  CANCEL
```

```
         33509   C▊LS
         26676   CANCELLING
         56281   BUMP
         35945   BUMPS
         19582   BUMPING
    S3      32   S2 AND (CANCEL OR CANCELS OR CANCELLING OR BUMP OR BUMPS
                 OR BUMPING)
```

Considered all (handwritten)

?type s3/3,ab/all
>>>No matching display code(s) found in file(s): 65, 593, 623-624, 810, 813

3/3,AB/1   (Item 1 from file: 15)
DIALOG(R)File   15:ABI/Inform(R)
(c) 2003 ProQuest Info&Learning. All rts. reserv.

01905263 05-56255
Turning bookings into passengers
Henderson, Donna K
Air Transport World v36n10   PP: 109-110   Oct 1999   ISSN: 0002-2543
JRNL CODE: ATW
WORD COUNT: 932

ABSTRACT: Ticketed passengers are much more likely to show up for a flight
than those who merely hold reservations, and a simple way to transform
bookings into seat-occupying bodies is to enforce ticketing time limits on
the travel agencies that generate up to 80% of an airline's business. This
is the premise behind the robotic **flight - firming** product developed by
Airline Automation Inc. of Tucson, Arizona, and now in use by nearly a
dozen carriers and being tested by several others. The application
identifies travel agency PNRs without associated ticket numbers and
notifies the agency of the ticketing deadline via an OSI message. If a
ticket has not been issued by the deadline, the software takes whatever
action the customer airline specifies.

3/3,AB/2   (Item 1 from file: 624)
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

01060359
Aerolineas Argentinas To Use Airline Automation Software
Aviation Daily   December 21, 1999; Pg 4; Vol. 338, No. 56
Journal Code: AD   ISSN: 0193-4597
Word Count: 57   *Full text available in Formats 5, 7 and 9*

3/3,AB/3   (Item 1 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

03400748   Supplier Number: 99143298
Alaska Airlines Enhances Flight   Firming **with Super Dupe Snooper from
  AAI.**
Business Wire, p5011
March 25, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 406

3/3,AB/4   (Item 2 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

03365969   Supplier Number: 97445645
Aloha Airlines Enhances Flight   Firming **with Super Dupe Snooper from
  AAI.**

Business Wire, p005
Feb 11, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 426

   3/3,AB/5   (Item 3 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02756293   Supplier Number: 67928827
AAI's Automated Flight   Firming **System - Volume Records And Low No-Shows
   in November.**
PR Newswire, p7092
Dec 13, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 221

   3/3,AB/6   (Item 4 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02737402   Supplier Number: 67454909
Frontier Airlines Begins Systemwide Flight   Firming **Using AAI's
   Automated System.**
PR Newswire, pNA
Nov 16, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 249

   3/3,AB/7   (Item 5 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02660327   Supplier Number: 65504635
Airline Automation Inc. Files U.S. Patent Application For Automated Flight
     Firming **System.**
PR Newswire, pNA
Sept 27, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 204

   3/3,AB/8   (Item 6 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02256924   Supplier Number: 58178325
Aerolineas Argentinas Chooses AAI's Automated Flight   Firming **System.**
PR Newswire, p0742
Dec 13, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 248

   3/3,AB/9   (Item 7 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02227578   Supplier Number: 57474868

AAI Tools Identify ●titious Bookings in Real-Time.●
PR Newswire, p1447
Nov 10, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 251

    3/3,AB/10   (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

10340971   Supplier Number: 99143298
Alaska Airlines Enhances Flight   Firming **with Super Dupe Snooper from
  AAI.**
Business Wire, p5011
March 25, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 406

    3/3,AB/11   (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

10082780   Supplier Number: 86430395
**Carriers melding revenue mgmt. and CRM systems. (Special Report: Yield
  Management).**
Jonas, David
Business Travel News, v18, n6, p18(1)
March 26, 2001
Language: English   Record Type: Fulltext
Document Type: Newspaper; Trade
Word Count: 1208

    3/3,AB/12   (Item 3 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

08137507   Supplier Number: 67928827
AAI's Automated Flight   Firming **System - Volume Records And Low No-Shows
  in November.**
PR Newswire, p7092
Dec 13, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 221

    3/3,AB/13   (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

08084856   Supplier Number: 67454909
Frontier Airlines Begins Systemwide Flight   Firming **Using AAI's
  Automated System.**
PR Newswire, pNA
Nov 16, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 249

    3/3,AB/14   (Item 5 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

07848152   Supplier Number: 65504635
Airline Automation Inc. Files U.S. Patent Application For Automated Flight
    Firming **System.**
PR Newswire, pNA
Sept 27, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 204

  3/3,AB/15   (Item 6 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

06865705   Supplier Number: 58178325
Aerolineas Argentinas Chooses AAI's Automated Flight   Firming **System.**
PR Newswire, p0742
Dec 13, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 248

  3/3,AB/16   (Item 7 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

06796292   Supplier Number: 57474868
AAI Tools Identify Fictitious Bookings in Real-Time.
PR Newswire, p1447
Nov 10, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 251

  3/3,AB/17   (Item 8 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

06753116   Supplier Number: 56541660
Turning bookings into passengers.
Henderson, Danna K.
Air Transport World, v36, n10, p109
Oct, 1999
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 936

  3/3,AB/18   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

15644470   SUPPLIER NUMBER: 99143298   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Alaska Airlines Enhances Flight   Firming **with Super Dupe Snooper from
  AAI.**
Business Wire, 5011
March 25, 2003
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 406   LINE COUNT: 00038

  3/3,AB/19   (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

15446697   SUPPLIER NUMBER: 97445645   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Aloha Airlines Enhances Flight   Firming **with Super Dupe Snooper from AAI.**
Business Wire, 0053
Feb 11, 2003
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 426   LINE COUNT: 00040

3/3,AB/20   (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12888823   SUPPLIER NUMBER: 67928827   (USE FORMAT 7 OR 9 FOR FULL TEXT)
AAI's Automated Flight   Firming **System - Volume Records And Low No-Shows in November.**
PR Newswire, 7092
Dec 13, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 221   LINE COUNT: 00022

3/3,AB/21   (Item 4 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12836017   SUPPLIER NUMBER: 67454909   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Frontier Airlines Begins Systemwide Flight   Firming **Using AAI's Automated System.**
PR Newswire, NA
Nov 16, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 249   LINE COUNT: 00024

3/3,AB/22   (Item 5 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12623051   SUPPLIER NUMBER: 65504635   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Airline Automation Inc. Files U.S. Patent Application For Automated Flight Firming **System.**
PR Newswire, NA
Sept 27, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 215   LINE COUNT: 00021

3/3,AB/23   (Item 6 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

11599423   SUPPLIER NUMBER: 56541660   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Turning bookings into passengers.
Henderson, Danna K.
Air Transport World, 36, 10, 109
Oct, 1999
ISSN: 0002-2543   LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 1008   LINE COUNT: 00080

3/3,AB/24   (Item 7 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

11569832   SUPPLI●NUMBER: 58178325   (USE FORMA● OR 9 FOR FULL TEXT)
Aerolineas Argentinas Chooses AAI's Automated Flight Firming **System.**
PR Newswire, 0742
Dec 13, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 265   LINE COUNT: 00026

3/3,AB/25   (Item 8 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

11486163   SUPPLIER NUMBER: 57474868   (USE FORMAT 7 OR 9 FOR FULL TEXT)
AAI Tools Identify Fictitious Bookings in Real-Time.
PR Newswire, 1447
Nov 10, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 261   LINE COUNT: 00025

3/3,AB/26   (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

28268533
Alaska Airlines Enhances Flight Firming **with Super Dupe Snooper from**
AAI
BUSINESS WIRE
March 25, 2003
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 379

    TUCSON, Ariz.--(BUSINESS WIRE)--March 25, 2003--Airline Automation
Inc. announces that Alaska Airlines has installed Super Dupe Snooper(TM) --
an enhancement to AAI's Automated **Flight Firming** services.
    Super Dupe Snooper(TM) replaces a labor-intensive, in-house process
for Alaska and significantly enhances Alaska's existing capabilities to
detect and remove duplicate reservations, dramatically reducing the
variability of no-show levels and reducing seat spoilage. Most importantly,
it frees up inventory for those customers who wish to travel on popular
flights that may have been previously sold out.

3/3,AB/27   (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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27499004
Aloha Airlines Enhances Flight Firming **with Super Dupe Snooper from AAI**

BUSINESS WIRE
February 11, 2003
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 399

    TUCSON, Ariz.--(BUSINESS WIRE)--Feb. 11, 2003--Airline Automation Inc.
announces that Aloha Airlines has signed a contract for Super Dupe
Snooper(TM) -- an enhancement to AAI's Automated **Flight Firming**
services.
    Super Dupe Snooper(TM) replaces a labor-intensive, in-house process
for Aloha and enhances Aloha's existing capabilities to detect and remove
duplicate reservations, dramatically reducing the variability of no-show
levels and reducing spoilage.

3/3,AB/28   (Item 3 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter

14216701
AAI's Automated Flight Firming **System - Volume Records And Low No-Shows in November**
PR NEWSWIRE
December 13, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 211

TUCSON, Ariz., Dec. 13 /PRNewswire/ -- Airline Automation, Inc. (AAI), the Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced operating statistics for its automated **flight firming** system for November 2000.

During November, AAI's automated **flight firming** application reviewed 38,756,742 passenger segments for compliance to its customer's individual ticketing requirements. This was an increase of over 30% from the previous record set in September 2000. In addition, these almost 39 million passenger segments were analyzed to detect and **cancel** duplicate segments, duplicate PNRs, fictitious names, and put through other customer-specific booking audits. As a result, 1.9 million non-productive segments were removed from AAI's customer's flight inventories, making these seats available for re-sale to other customers.

3/3,AB/29   (Item 4 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter

13819544
Frontier Airlines Begins Systemwide Flight Firming **Using AAI's Automated System**
PR NEWSWIRE
November 16, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 246

TUCSON, Ariz., Nov. 16 /PRNewswire/ -- After a month of testing on selected markets, today Frontier Airlines began using AAI's automated **flight firming** application on all of its flights systemwide. During the trial period Frontier was able to test the application on a select group of markets and ensure that the ticketing time limit rules were being applied correctly, as well as devise several custom processes to address the carrier's particular needs for unique users.

Beginning November 15th AAI's automated **flight firming** process will review all reservations coming in to the Frontier system and assign unticketed bookings with the appropriate ticketing time limit request. These requests will then be sent back to the booking agency with a deadline by which the ticket must be issued. The process will then review the booking after the expiration of the deadline and determine whether a valid ticket has been issued, and **cancel** unticketed bookings.

3/3,AB/30   (Item 5 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter

13033435
Airline Automation Inc. Files U.S. Patent Application For Automated Flight Firming **System**
PR NEWSWIRE
September 27, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 211

TUCSON, Ariz., Sept. 27 /PRNewswire/ -- Airline Automation, Inc. (AAI), a Tucson, Arizona based Application Service Provider specializing in

airline and trav●industry applications, today a●unced it had filed a
U.S. Patent application for its automated **flight firming** system.
The application was filed on Friday September 22, 2000 under the title
"Automated Method and System for Recognizing Unfulfilled Obligations and
Initiating Steps to Convert said Obligations to a Fulfilled Status or to a
Null Status for Resale."

3/3,AB/31   (Item 6 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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08686092
Aerolineas Argentinas Chooses AAI's Automated Flight   Firming   **System**
PR NEWSWIRE
December 13, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 253

        TUCSON, Ariz., Dec. 13 /PRNewswire/ -- Airline Automation Inc. today
announced that Aerolineas Argentinas has selected AAI's automated **flight
firming** application, called Predator(TM), as its **flight firming**
system. In addition to the **flight firming** services, Aerolineas
Argentinas will also employ AAI's Troll application-which identifies PNR's
with fictitious names, and Dupe Snooper-an application that identifies and
cancels duplicate bookings.
        AAI will be providing automated **flight firming** services from its
state-of- the-art computer facility in Tucson, AZ. AAI's Predator(TM)
robotics applications will provide to Aerolineas Argentinas the ability to
enforce ticketing time limit rules on bookings made through the Global
Distribution System (GDS) or other airline reservation systems. Enforcement
of ticketing time limits increases the number of ticketed reservations,
dramatically reducing no-show levels and spoilage while increasing the
onboard load factor on sold out flights.

3/3,AB/32   (Item 7 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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08165006
AAI Tools Identify Fictitious Bookings in Real-Time
PR NEWSWIRE
November 10, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 253

        TUCSON, Ariz., Nov. 10 /PRNewswire/ -- Airline Automation Inc. today
announced the development and implementation of two new automated processes
to identify fictitious and speculative airline bookings. Both processes
work in conjunction with the Predator(TM) automated **flight firming**
process while not adding to the high speed message count in the carrier's
multi host system.
        The fictitious name processor, called Troll, identifies and records
suspected fictitious names and their record locators and automatically
sends this information to customers via e-mail at the end of each day. The
Troll works off of a standard database of fictitious names as well as any
specialized lists provided by AAI's customers, including foreign languages.
In addition, the Troll recognizes consecutive single character first
initials (e.g. A/B/C, T/O/M, etc).
?
PLEASE ENTER A COMMAND OR BE LOGGED OFF IN 5 MINUTES
?type s3/1,7,9,17,23,25,32
>>>Format 32 is not valid in file 15
>>>Format 32 is not valid in file 9
>>>Format 32 is not valid in file 623
>>>Format 32 is not valid in file 810

```
>>>Format 32 is not valid in file 275
>>>Format 32 is not valid in file 624
>>>Format 32 is not valid in file 636
>>>Format 32 is not valid in file 621
>>>Format 32 is not valid in file 813
>>>Format 32 is not valid in file 16
>>>Format 32 is not valid in file 160
>>>Format 32 is not valid in file 148
>>>Format 32 is not valid in file 20
>>>Format 32 is not valid in file 35
>>>Format 32 is not valid in file 65
>>>Format 32 is not valid in file 2
>>>Format 32 is not valid in file 233
>>>Format 32 is not valid in file 99
>>>Format 32 is not valid in file 473
>>>Format 32 is not valid in file 474
>>>Format 32 is not valid in file 475
?type s3/3,9/1,7,9,17,23,25,32
```

3/9/1   (Item 1 from file: 15)

Turning bookings into passengers

ABSTRACT: Ticketed passengers are much more likely to show up for a flight
than those who merely hold reservations, and a simple way to transform
bookings into seat-occupying bodies is to enforce ticketing time limits on
the travel agencies that generate up to 80% of an airline's business. This
is the premise behind the robotic **flight - firming** product developed by
Airline Automation Inc. of Tucson, Arizona, and now in use by nearly a
dozen carriers and being tested by several others. The application
identifies travel agency PNRs without associated ticket numbers and
notifies the agency of the ticketing deadline via an OSI message. If a
ticket has not been issued by the deadline, the software takes whatever
action the customer airline specifies.

TEXT: Headnote:
 Flight   firming boosts revenues by enforcing ticketing time limits

Ticketed passengers are much more likely to show up for a flight than those
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seat-occupying bodies is to enforce ticketing time limits on the travel
agencies that generate up to 80% of an airline's business.

This is the premise behind the robotic **flight - firming** product developed
by Airline Automation Inc. of Tucson, Ariz., and now in use by nearly a
dozen carriers and being tested by several others, including Delta and
Mexicana. Offered in service bureau form, **flight   firming** is a module of
AAI's Predator line, which "deals with most of the back-office reservations
processing that airlines have to do," says Executive VP Frank Arciuolo.

The automated **flight - firming** tool was an outgrowth of the company's
work in auditing CRS booking fees for a number of airlines and submitting
requests for refunds for bogus or speculative bookings. "Customers began
asking us, 'how can we stop these bookings before the fact instead of
trying to get refunds after the fact?'," Arciuolo says. At the same time,
customer Tower Air was "looking for a way to reduce its no-show factor,
seat spoilage and oversales, which were getting out of hand."
Initially called Pre-Audit, the application developed by AAI identifies
travel agency PNRs without associated ticket numbers and notifies the

agency of the t●eting deadline via an OSI mess● If a ticket has not been issued by ● deadline, the software ta● whatever action the customer airline specifies-- **cancels** the reservation, issues another warning or sends the PNR to a queue, for example. The airline's criteria are fully customizable, says Arciuolo; "you can have rules based on booking date, departure date, class of service, seasonality, whatever."

Flight firming "is not a new concept; airline revenue managers have been **firming flights** for years," he notes. But without automation it is a manpower-intensive process that a carrier usually performs only when it appears that a serious overbooking situation is developing.

AAI's robot, on the other hand, continuously "sweeps" flights out as far as 335 days, pulling out PNRs without ticketing data attached and assigning them a ticketing time limit. "We kind of act like a satellite reservations office," Arciuolo explains. "We have access into the airline's GDS partition and we hum along here just like we are them. They see the same things we do in terms of bookings and we both can check to see what the other is doing."
Although most GDSs automatically send a ticket number to an airline when a ticket is issued by a travel agency, "the airlines don't have the bodies to check when they should have a ticket number and do not. We provide the enforcement link, which is the cancellation." He believes that AAI's product, which interfaces with all of the major GDSs, is the only one of its kind on the market.

Aimed at high-load-factor operations, **flight firming** can reduce both no-shows and overbooking, he says. As the no-- show level becomes more predictable, the overbooking level can be refined with a fair degree of confidence. "The airline can overbook to 110% as opposed to 130-140%," he notes.

Revenues are enhanced because unticketed seats are returned to inventory for resale to paying passengers, supposedly sold-out flights leave with fewer empty seats, and **bumping** and its associated costs are reduced.

AAI has conducted a number of studies that confirm these assumptions. In one example it compared the average load factor on sold-out firmed flights over the Thanksgiving holiday with non-- firmed flights from the previous year and found that the load factor improved to 95.9% from 90.8%. "Another way of saying this is that sold-out flights during the firmed period generated more revenue than sold-out flights during the nonfirmed period," Arciuolo says.

The **flight – firming** module also can help an airline focus on potential abuse, for example by advising of a PNR that is processed for ticketing time limits several times, a possible indication of "churning." In service classes without ticketing time limits, it can scan for duplicate or fictitious-name bookings, another means of reducing seat spoilage.

Although travel agencies initially were somewhat alarmed at receiving messages from a robot, "the agencies that are good customers of our airlines see a positive in that the seats they're trying to book for real customers are available longer," Arciuolo says. "Their business is issuing tickets; they don't make any money just making bookings." As for airlines, "they're a little alarmed at first because their gross bookings go down because we're getting rid of the chaff, but they find that their net bookings stay the same."

The latest carrier to sign up for **flight firming** was Hawaiian. Other customers in addition to Tower Air include Aviateca, BWIA, COPA, Lacsa, Midway, National, NICA, Reno Air/American and TACA.
The service bureau concept allows AAI to offer around-the-clock **flight firming** at "an extremely reasonable price"-about the cost of one revenue analyst for an airline carrying 150,000 passengers a month-says Arciuolo. No special hardware or software is required on the part of the airline. Pricing is based on boardings per month-"pretty much a monthly operating

lease with a one-y⬤ or two-year commitment."   ⬤

The system pays for itself . "literally from day one for an airline with 65-70% load factors," he says. "Those kinds of load factors mean that peak flights are sold out and there is spillage or spoilage. We find that benefit is 17 to 20 times the cost."

AAI's customers apparently agree. "So far, no one who has signed up for **flight firming** has cancelled," Arciuolo notes.

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COMPANY NAMES:
Airline Automation Inc
GEOGRAPHIC NAMES: US

DESCRIPTORS: Software packages; Airlines; Travel agencies; Reservation
    systems
CLASSIFICATION CODES: 5240 (CN=Software & systems); 8350 (CN=Transportation
    industry); 9190 (CN=United States)

3/9/7   (Item 5 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02660327   Supplier Number: 65504635   (THIS IS THE FULLTEXT)
Airline Automation Inc. Files U.S. Patent Application For Automated Flight
    Firming **System.**
PR Newswire, pNA
Sept 27, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 204
TEXT:
 TUCSON, Ariz., Sept. 27 /PRNewswire/ --
    Airline Automation, Inc. (AAI), a Tucson, Arizona based Application
Service Provider specializing in airline and travel industry applications,
today announced it had filed a U.S. Patent application for its automated
flight firming system.
    The application was filed on Friday September 22, 2000 under the
title "Automated Method and System for Recognizing Unfulfilled Obligations
and Initiating Steps to Convert said Obligations to a Fulfilled Status or
to a Null Status for Resale."
    "Our Patent attorneys came up with the title of the application,
which sounds more like a subpoena than the name of a product. However, we
are happy this has been filed and look forward to a successful review of
our application," said Frank Arciuolo, Executive Vice President of AAI.
    The automated **flight firming** system reviews all bookings coming
in to an airline's reservation system and assigns ticketing time limits
(TTLs) to those unticketed reservations. When the TTLs expire with no
ticket being issued, the system **cancels** the unticketed space, making it
available for resale. AAI also provides applications that identify and
remove reservations with fictitious names as well as duplicate
reservations.
    For more information, visit the AAI web site at
http://www.AirlineAutomation.com or call 1-800-369-5875.
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PUBLISHER NAME: PR Newswire Association, Inc.
COMPANY NAMES: *Airline Automation Inc.
INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

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DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02227578   Supplie●umber: 57474868   (THIS IS THE ●LTEXT)
AAI Tools Identify Fictitious Bookings in Real-Time.
PR Newswire, p1447
Nov 10, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 251
TEXT:
TUCSON, Ariz., Nov. 10 /PRNewswire/ -- Airline Automation Inc. today
announced the development and implementation of two new automated processes
to identify fictitious and speculative airline bookings. Both processes
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    The fictitious name processor, called Troll, identifies and records
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specialized lists provided by AAI's customers, including foreign languages.
In addition, the Troll recognizes consecutive single character first
initials (e.g. A/B/C, T/O/M, etc).
    The duplicate flight processor, called Dupe Snooper, identifies
duplicate segments in the same PNR and **cancels** the duplicate segments
immediately. In addition, AAI is developing an enhanced version that
identifies duplicate bookings in different PNR's, that is expected to be in
Beta testing by mid-December.
    "Enforcing ticketing time limit rules is the best way to get rid of
fictitious and speculative bookings," said Don Scheer, Chief Information
Officer at AAI. "However, these new tools are effective in removing
speculative bookings in premium classes or fare classes where there are no
advanced ticketing requirements.
    AAI provides **flight firming** and other services to over 30
domestic and international airlines. For more information, visit the AAI
web site at http://www.airauto.com or call 1-800-369-5875.
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PUBLISHER NAME: PR Newswire Association, Inc.
COMPANY NAMES: *Airline Automation Inc.
GEOGRAPHIC NAMES: *1USA (United States)
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 3/9/17   (Item 8 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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06753116   Supplier Number: 56541660   (THIS IS THE FULLTEXT)
Turning bookings into passengers.
Henderson, Danna K.
Air Transport World, v36, n10, p109
Oct, 1999
ISSN: 0002-2543
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 936
TEXT:
 Flight firming boosts revenues by enforcing ticketing time limits
    Ticketed passengers are much more likely to show up for a flight than
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Arciuolo.,

The automated flight - firming tool was an outgrowth of the company's work in auditing CR8 booking fees for a number of airlines and submitting requests for refunds for bogus or speculative bookings. "Customers began asking us, 'how can we stop these bookings before the fact instead of trying to get refunds after the fact?'," Arciuolo says. At the same time, customer Tower Air was "looking for a way to reduce its no-show factor, seat spoilage and oversales, which were getting out of hand."

Initially called Pre-Audit, the application developed by AM identifies travel agency PNRs without associated ticket numbers and notifies the agency of the ticketing deadline via an 081 message. If a ticket has not been issued by the deadline, the software takes whatever action the customer airline specifies-- **cancels** the reservation, issues another warning or sends the PNR to a queue, for example. The airline's criteria are fully customizable, says Arciuolo; "you can have rules based on booking date, departure date, class of service, seasonality, whatever."

Flight firming "is not a new concept; airline revenue managers have been **firming flights** for years," he notes. But without automation it is a manpower-intensive process that a carrier usually performs only when it appears that a serious overbooking situation is developing.

AAI's robot, on the other hand, continuously "sweeps" flights out as far as 335 days, pulling out PNRs without ticketing data attached and assigning them a ticketing time limit. "We kind of act like a satellite reservations office," Arciuolo explains. "We have access into the airline's GDS partition and we hum along here just like we are them. They see the same things we do in terms of bookings and we both can check to see what the other is doing."

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Aimed at high-load-factor operations, **flight firming** can reduce both no-shows and overbooking, he says. As the no-show level becomes more predictable, the overbooking level can be refined with a fair degree of confidence. "The airline can overbook to 110% as opposed to 130-140%," he notes.

Revenues are enhanced because unticketed seats are returned to inventory for resale to paying passengers, supposedly sold-out flights leave with fewer empty seats, and **bumping** and its associated costs are reduced.

AAI has conducted a number of studies that confirm these assumptions. In one example it compared the average load factor on sold-out firmed flights over the Thanksgiving holiday with non-firmed flights from the previous year and found that the load factor improved to 95.9% from 90.8%. "Another way of saying this is that sold-out flights during the firmed period generated more revenue than sold-out flights during the nonfirmed period," Arciuolo says.

The **flight - firming** module also can help an airline focus on potential abuse, for example by advising of a PNR that is processed for ticketing time limits several times, a possible indication of "churning." In service classes without ticketing time limits, it can scan for duplicate or fictitious-name bookings, another means of reducing seat spoilage.

Although travel agencies initially were somewhat alarmed at receiving messages from a robot, "the agencies that are good customers of our airlines see a positive in that the seats they're trying to book for real customers are available longer," Arciuolo says. "Their business is issuing tickets; they don't make any money just making bookings." As for airlines, "they're a little alarmed at first because their gross bookings go down because we're getting rid of the chaff, but they find that their net bookings stay the same."

The latest carrier to sign up for **flight firming** was Hawaiian. Other customers in addition to Tower Air include Aviateca, BWIA, COPA, Lacsa, Midway, National, NICA, Reno Air/American and TACA.

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PUBLISHER NAME: Penton Media, Inc.
COMPANY NAMES: *Airline Automation Inc.
EVENT NAMES: *220 (Strategy & planning)
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PRODUCT NAMES: *7375930 (Reservation Services)
INDUSTRY NAMES: AERO (Aerospace and Defense); BUSN (Any type of business
  ); TRAN (Transportation, Distribution and Purchasing)
NAICS CODES: 561599 (All Other Travel Arrangement and Reservation
  Services)
SPECIAL FEATURES: COMPANY

3/9/23   (Item 6 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
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11599423   SUPPLIER NUMBER: 56541660   (THIS IS THE FULL TEXT)
Turning bookings into passengers.
Henderson, Danna K.
Air Transport World, 36, 10, 109
Oct, 1999
ISSN: 0002-2543   LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 1008   LINE COUNT: 00080

TEXT:
    Flight firming boosts revenues by enforcing ticketing time limits
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Although travel agencies initially were somewhat alarmed at receiving messages from a robot, "the agencies that are good customers of our airlines see a positive in that the seats they're trying to book for real customers are available longer," Arciuolo says. "Their business is issuing tickets; they don't make any money just making bookings." As for airlines, "they're a little alarmed at first because their gross bookings go down because we're getting rid of the chaff, but they find that their net bookings stay the same."

The latest carrier to sign up for **flight firming** was Hawaiian. Other customers in addition to Tower Air include Aviateca, BWIA, COPA, Lacsa, Midway, National, NICA, Reno Air/American and TACA.

The service bureau concept allows AM to offer around-the-clock **flight firming** at "an extremely reasonable price"--about the cost of one revenue analyst for an airline carrying 150,000 passengers a month--says Arciuolo. No special hardware or software is required on the part of the airline. Pricing is based on boardings per month--"pretty much a monthly operating lease with a one-year or two-year commitment."

The system pays for itself "literally from day one for an airline with 65-70% load factors," he says. "Those kinds of load factors mean that peak flights are sold out and there is spillage or spoilage. We find that benefit is 17 to 20 times the cost."

AAI's customers apparently agree. "So far, no one who has signed up for **flight firming** has cancelled," Arciuolo notes.

COMPANY NAMES: Airline Automation Inc.
INDUSTRY CODES/NAMES: AERO   Aerospace and Defense; BUSN   Any type of
 business; TRAN   Transportation, Distribution and Purchasing
DESCRIPTORS: Ticket brokers
PRODUCT/INDUSTRY NAMES: 7375930 (Reservation Services)
SIC CODES: 7389 Business services, not elsewhere classified
NAICS CODES: 561599 All Other Travel Arrangement and Reservation

3/9/25   (Item 8 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
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11486163   SUPPLIER NUMBER: 57474868   (THIS IS THE FULL TEXT)
AAI Tools Identify Fictitious Bookings in Real-Time.
PR Newswire, 1447
Nov 10, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 261   LINE COUNT: 00025

TEXT:
      TUCSON, Ariz., Nov. 10 /PRNewswire/ -- Airline Automation Inc. today
announced the development and implementation of two new automated processes
to identify fictitious and speculative airline bookings. Both processes
work in conjunction with the Predator(TM) automated **flight   firming**
process while not adding to the high speed message count in the carrier's
multi host system.
      The fictitious name processor, called Troll, identifies and records
suspected fictitious names and their record locators and automatically
sends this information to customers via e-mail at the end of each day. The
Troll works off of a standard database of fictitious names as well as any
specialized lists provided by AAI's customers, including foreign languages.
In addition, the Troll recognizes consecutive single character first
initials (e.g. A/B/C, T/O/M, etc).
      The duplicate flight processor, called Dupe Snooper, identifies
duplicate segments in the same PNR and **cancels** the duplicate segments
immediately. In addition, AAI is developing an enhanced version that
identifies duplicate bookings in different PNR's, that is expected to be in
Beta testing by mid-December.
      "Enforcing ticketing time limit rules is the best way to get rid of
fictitious and speculative bookings," said Don Scheer, Chief Information
Officer at AAI. "However, these new tools are effective in removing
speculative bookings in premium classes or fare classes where there are no
advanced ticketing requirements.
      AAI provides **flight   firming** and other services to over 30
domestic and international airlines. For more information, visit the AAI
web site at http://www.airauto.com or call 1-800-369-5875.
          COPYRIGHT 1999 PR Newswire Association, Inc.

 COMPANY NAMES: Airline Automation Inc.
 INDUSTRY CODES/NAMES: BUS   Business, General; BUSN   Any type of
  business
 GEOGRAPHIC CODES/NAMES: 1USA   United States
 FILE SEGMENT: NW File 649

3/9/32   (Item 7 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

08165006 (THIS IS THE FULLTEXT)
AAI Tools Identify Fictitious Bookings in Real-Time
PR NEWSWIRE
November 10, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 253

      TUCSON, Ariz., Nov. 10 /PRNewswire/ -- Airline Automation Inc. today
announced the development and implementation of two new automated processes
to identify fictitious and speculative airline bookings. Both processes
work in conjunction with the Predator(TM) automated **flight   firming**
process while not adding to the high speed message count in the carrier's

multi host system.

The fictitious name processor, called Troll, identifies and records suspected fictitious names and their record locators and automatically sends this information to customers via e-mail at the end of each day. The Troll works off of a standard database of fictitious names as well as any specialized lists provided by AAI's customers, including foreign languages. In addition, the Troll recognizes consecutive single character first initials (e.g. A/B/C, T/O/M, etc).

The duplicate flight processor, called Dupe Snooper, identifies duplicate segments in the same PNR and **cancels** the duplicate segments immediately. In addition, AAI is developing an enhanced version that identifies duplicate bookings in different PNR's, that is expected to be in Beta testing by mid-December.

"Enforcing ticketing time limit rules is the best way to get rid of fictitious and speculative bookings," said Don Scheer, Chief Information Officer at AAI. "However, these new tools are effective in removing speculative bookings in premium classes or fare classes where there are no advanced ticketing requirements.

AAI provides **flight firming** and other services to over 30 domestic and international airlines. For more information, visit the AAI web site at http://www.airauto.com or call 1-800-369-5875.

/CONTACT: Frank Arciuolo of Airline Automation Inc., 800-369-5875/ 08:00 EST

Copyright 1999 PR Newswire. Source: World Reporter (Trade Mark).

DESCRIPTORS: Company News
COUNTRY NAMES/CODES: United States of America (US)
REGIONS: Americas; North America; Pacific Rim
?

Status: Initializing TCP/IP using (UseTelnetProto 1 ServiceID pto-dialog)
Trying 31060000009999...Open

DIALOG INFORMATION SERVICES
PLEASE LOGON:
 ******** HHHHHHHH SSSSSSSS?
Status: Signing onto Dialog
 ****
ENTER PASSWORD:
 ******** HHHHHHHH SSSSSSSS? ********
Welcome to DIALOG
Status: Connected

Dialog level 02.18.00D

Last logoff: 10jul03 06:37:48
Logon file405 04aug03 14:16:16
            *** ANNOUNCEMENT ***
                   ***
--File 654 - US published applications from March 15, 2001 to the
present are now online. Please see HELP NEWS 654 for details.

                   ***
--File 581 - The 2003 annual reload of Population Demographics is
complete. Please see Help News581 for details.

                   ***
                   ***
--File 990 - NewsRoom now contains February 2003 to current records.
File 992 - NewsRoom 2003 archive has been newly created and contains
records from January 2003. The oldest months's records roll out of
File 990 and into File 992 on the first weekend of each month.
To search all 2003 records BEGIN 990, 992, or B NEWS2003, a new
OneSearch category.
                   ***
--Connect Time joins DialUnits as pricing options on Dialog.
See HELP CONNECT for information.
                   ***
                   ***
--SourceOne patents are now delivered to your email inbox
as PDF replacing TIFF delivery. See HELP SOURCE1 for more
information.
                   ***
--Important news for public and academic
libraries. See HELP LIBRARY for more information.
                   ***
--Important Notice to Freelance Authors--
See HELP FREELANCE for more information
                   ***
NEW FILES RELEASED
***World News Connection (File 985)
***Dialog NewsRoom - 2003 Archive (File 992)
***TRADEMARKSCAN-Czech Republic (File 680)
***TRADEMARKSCAN-Hungary (File 681)
***TRADEMARKSCAN-Poland (File 682)
                   ***
UPDATING RESUMED
                   ***
RELOADED
***Population Demographics -(File 581)
***CLAIMS Citation (Files 220-222)

REMOVED
                   ***

COREFULL is set ON as an alias for 15,9,623,810,275,624,636,621,813,16,160,148,20.
COREABS is set ON as an alias for 77,35,593,65,2,233,99,473,474,475.
COREALL is set ON as an alias for COREFULL,COREABS.
SOFTFULL is set ON as an alias for 278,634,256.
EUROFULL is set ON as an alias for 348,349.
JAPOABS is set ON as an alias for 347.
HEALTHFULL is set ON as an alias for 442,149,43,444.
HEALTHABS is set ON as an alias for 5,73,151,155,34,434.
DRUGFULL is set ON as an alias for 455,129,130.
DRUGABS is set ON as an alias for 74,42.
INSURANCEFULL is set ON as an alias for 625,637.
INSURANCEABS is set ON as an alias for 169.
TRANSPORTFULL is set ON as an alias for 80,637.
TRANSPORTABS is set ON as an alias for 108,6,63.
ADVERTISINGFULL is set ON as an alias for 635,570,PAPERSMJ,PAPERSEU.
INVENTORYABS is set ON as an alias for 8,14,94,6,34,434,7.
BANKINGFULL is set ON as an alias for 625,268,626,267.
BANKINGABS is set ON as an alias for 139.
HEALTHALL is set ON as an alias for COREFULL,COREABS,HEALTHFULL,HEALTHABS.
INSURANCEALL is set ON as an alias for COREFULL,COREABS,INSURANCEFULL,INSURANCEABS.
RESERVATIONALL is set ON as an alias for COREFULL, COREABS.
OPERATIONSALL is set ON as an alias for COREFULL,COREABS,INVENTORYABS.
TRANSPORTALL is set ON as an alias for COREFULL,COREABS,TRANSPORTFULL,TRANSPORTABS.
ADVERTISINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGFULL.
SHOPPINGALL is set ON as an alias for COREFULL,COREABS,ADVERTISINGALL,47.
INVENTORYALL is set ON as an alias for COREFULL,COREABS,INVENTORYFULL.
BANKINGALL is set ON as an alias for COREFULL,COREABS,BANKINGFULL,BANKINGABS.
PORTFOLIOALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
TRADINGALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
CREDITALL is set ON as an alias for COREFULL,COREABS,BANKINGALL.
FUNDSALL is set ON as an alias for COREFULL,COREABS,BANKINGALL,608.
* * * * See HELP NEWS 225 for information on new search prefixes
and display codes

***   ***

SYSTEM:HOME
Cost is in DialUnits
Menu System II: D2 version 1.7.9 term=ASCII
                *** DIALOG HOMEBASE(SM) Main Menu ***

  Information:
   1. Announcements (new files, reloads, etc.)
   2. Database, Rates, & Command Descriptions
   3. Help in Choosing Databases for Your Topic
   4. Customer Services (telephone assistance, training, seminars, etc.)
   5. Product Descriptions

  Connections:
   6. DIALOG(R) Document Delivery
   7. Data Star(R)

     /H = Help   /L = Logoff   /NOMENU = Command Mode

Enter an option number to view information or to connect to an online
 service. Enter a BEGIN command plus a file number to search a database
(e.g., B1 for ERIC).
?b corefull

        04aug03 14:16:27 User242933 Session D162.1
             $0.00   0.175 DialUnits FileHomeBase
       $0.00   Estimated cost FileHomeBase
       $0.04   TELNET

SYSTEM:OS - DIALOG OneSearch
   File 15:ABI/Inform(R)   1971-2003/Aug 02
         (c) 2003 ProQuest Info&Learning
File 15: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
   File   9:Business & Industry(R)   Jul/1994-2003/Jul 31
         (c) 2003 Resp. DB Svcs.
   File 623:Business Week 1985-2003/Aug 01
         (c) 2003 The McGraw-Hill Companies Inc
   File 810:Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
   File 275:Gale Group Computer DB(TM) 1983-2003/Aug 04
         (c) 2003 The Gale Group
   File 624:McGraw-Hill Publications 1985-2003/Aug 01
         (c) 2003 McGraw-Hill Co. Inc
File 624: Homeland Security & Defense and 9 Platt energy journals added
Please see HELP NEWS624 for more
   File 636:Gale Group Newsletter DB(TM) 1987-2003/Aug 04
         (c) 2003 The Gale Group
   File 621:Gale Group New Prod.Annou.(R) 1985-2003/Aug 04
         (c) 2003 The Gale Group
   File 813:PR Newswire 1987-1999/Apr 30
         (c) 1999 PR Newswire Association Inc
   File 16:Gale Group PROMT(R) 1990-2003/Aug 04
         (c) 2003 The Gale Group
File 16: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
   File 160:Gale Group PROMT(R) 1972-1989
         (c) 1999 The Gale Group
   File 148:Gale Group Trade & Industry DB 1976-2003/Aug 04
         (c)2003 The Gale Group
File 148: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
   File 20:Dialog Global Reporter 1997-2003/Aug 04
         (c) 2003 The Dialog Corp.

     Set   Items   Description
     ---   -----   -----------
?s (flight (w) firming) and (airline (w) automation)
         885180   FLIGHT
          34890   FIRMING
            232   FLIGHT(W)FIRMING
         855025   AIRLINE
        2476844   AUTOMATION
            587   AIRLINE(W)AUTOMATION
     S1   199   (FLIGHT (W) FIRMING) AND (AIRLINE (W) AUTOMATION)
?type s1/3,ab/all
>>>No matching display code(s) found in file(s): 623-624, 810, 813

 1/3,**AB**/1   (**Item 1 from file: 15**)
DIALOG(R)File 15:ABI/Inform(R)
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02572703 334031931
Mission creep
Feldman, Joan M
Air Transport World v40n5 PP: 48-50 May 2003 ISSN: 0002-2543
JRNL CODE: ATW
WORD COUNT: 1897

ABSTRACT: In a post-9/111 panic, Congress enacted numerous laws designed to
prevent future attacks, foremost among them the Aviation and Transportation
Security Act of 2001. Its aims included strengthening preflight
information-gathering on and risk assessment of passengers. The result is
the Computer Assisted Passenger Prescreening System or CAPPS II, a

much-expanded version of earlier software developed by Northwest Airlines, used by some but not all carriers prior to 9/11, and approved by the government. The Transportation Security Administration, now a part of the Dept. of Homeland Security, created and controls CAPPS II, which is supposed to be a compromise between more intensive risk evaluation and privacy invasion. Civil libertarians and privacy advocates already have declaimed against the system, which is not scheduled to become active for at least a year subject to adequate funding from Congress.

1/3,AB/2   (Item 2 from file: 15)

02268305 88251735
Airline IT goes to war
Feldman, Joan M
Air Transport World v38n11 PP: 45-46 Nov 2001 ISSN: 0002-2543
JRNL CODE: ATW
WORD COUNT: 1566

ABSTRACT: Big airlines have huge databases. Several of these can exist within an airline, though often in splendid isolation and unshared. The refusal of individual airline departments to cede control of their data has delayed implementation of the much-ballyhooed customer relationship management systems and the buildup of revenue management into a cross-functional tool. But a glaring lack of data coordination and analysis by the public and private sectors contributed to the September hijackings. If ever there was an incentive to eliminate the silo approach to IT, that tragedy should be sufficient.

1/3,AB/3   (Item 3 from file: 15)

02220679 80240891
Out the window
Feldman, Joan M
Air Transport World v38n9 PP: 49-53 Sep 2001 ISSN: 0002-2543
JRNL CODE: ATW
WORD COUNT: 1698

ABSTRACT: Revenue leakage - the gap between the revenue that airlines book and the amount that they eventually receive - is a big problem. Airlines' long-standing inattention to that leakage while simultaneously blaming external forces for all profit problems is disingenuous. Slowly, revenue managers are acting to stop the drain, developing revenue integrity software designed to enforce ticket-and-fare related rules from the time a PNR is created. A major advantage is that if a company eliminates the bad bookings, they reduce CRS booking fees. They can justify the investment on those savings alone.

1/3,AB/4   (Item 4 from file: 15)

01905263 05-56255
Turning bookings into passengers
Henderson, Donna K
Air Transport World v36n10 PP: 109-110 Oct 1999 ISSN: 0002-2543
JRNL CODE: ATW
WORD COUNT: 932

ABSTRACT: Ticketed passengers are much more likely to show up for a flight than those who merely hold reservations, and a simple way to transform

bookings into seat-occupying bodies is to enforce ticketing time limits on
the travel agencies that generate up to 80% of an airline's business. This
is the premise behind the robotic **flight - firming** product developed by
Airline Automation Inc. of Tucson, Arizona, and now in use by nearly a
dozen carriers and being tested by several others. The application
identifies travel agency PNRs without associated ticket numbers and
notifies the agency of the ticketing deadline via an OSI message. If a
ticket has not been issued by the deadline, the software takes whatever
action the customer airline specifies.

1/3,AB/5   (Item 1 from file: 9)
DIALOG(R)File   9:Business & Industry(R)

4015007 Supplier Number: 03751343
**Mission creep: CAPPS II may and up costing taxpayers a lot of money while
   only partially achieving its goal of improving aviation security.**
(Computer Assisted Passenger Prescreening System)
Air Transport World, v 40, n 5, p 48
May 2003
DOCUMENT TYPE: Journal ISSN: 0002-2543 (United States)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 1857

TEXT:
The new US system for evaluating whether or not an airline passenger poses
a terrorist threat is in danger of mimicking other post-9/11 antiterrorist
efforts in aviation: Appearing to do something while missing the objective
of increasing security.

In a post-9/11 panic, Congress enacted numerous laws designed to prevent
future attacks, foremost among them the Aviation and Transportation
Security Act of 2001. Its aims included strengthening preflight
information-gathering on and risk assessment of air passengers. The result
is the Computer Assisted Passenger Prescreening System or CAPPS II, a
much-expanded version of earlier software developed by Northwest Airlines,
used by some but not all carriers prior to 9111, and approved by the
government.

1/3,AB/6   (Item 2 from file: 9)
DIALOG(R)File   9:Business & Industry(R)

3231870 Supplier Number: 03231870
Out the window
**(Revenue integrity software can generate big financial savings for airlines
)**
Air Transport World, v 38, n 9, p 49
September 2001
DOCUMENT TYPE: Journal ISSN: 0002-2543 (United States)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 1671

TEXT:
Feldman, Joan M.

Airlines spend millions on sophisticated revenue management systems but
still let millions more escape owing to lack of revenue integrity

Revenue leakage--the gap between the revenue that airlines book and the
amount that they eventually receive-is a big problem. Preventing it is
especially important in a traffic downturn. And airlines' long-standing
inattention to that leakage while simultaneously blaming external forces
for all profit problems is disingenuous.

1/3,AB/7   (Item 3 from file: 9)
DIALOG(R)File   9:Business & Industry(R)
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3182966 Supplier Number: 03182966
In Brief: Airline   Automation **Inc**
(Vanguard Airlines' new deals with Airline   Automation **Inc and Sabre**
   Holdings Corp)
Ground Handling International, v 6, n 3, p 16
May 2001
DOCUMENT TYPE: Journal ISSN: 1364-8330   (United Kingdom)
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 143

TEXT:
 Airline   Automation Inc., the Tucson-based application service provider,
has supplied Vanguard Airlines with a suite of services and has signed a
five-year services agreement. Vanguard has selected Automated   **Flight**
Firming , PK Processor (passive Segment notification), ET-CONFO (E-ticket
confirmation and notification), Ticket By Robot (E-Ticket issuance), VIBE
(Internet Booking Engine), PNR+Plus (database CRM application), along with
several other custom applications.

AAI also assisted Vanguard in the transition from its current reservations
system into a new system and will offer its consulting services in several
areas. AAI will also be providing hosting services for several Vanguard's
Internet activities.

 1/3,AB/8   (Item 1 from file: 624)
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

01103876
DUPE SNOOPER
Aviation Week & Space Technology August 14, 2000; Pg 15; Vol. 153, No. 7
Journal Code: AW   ISSN: 0005-2175
Section Heading: INDUSTRY OUTLOOK
Word Count: 112   *Full text available in Formats 5, 7 and 9*

BYLINE:
EDITED BY PAUL PROCTOR

 1/3,AB/9   (Item 2 from file: 624)
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

01093047
American Signs 3.5-year Contract With Airline   Automation **Inc.**
Aviation Daily June 13, 2000; Pg 6; Vol. 340, No. 51
Journal Code: AD   ISSN: 0193-4597
Word Count: 78   *Full text available in Formats 5, 7 and 9*

 1/3,AB/10   (Item 3 from file: 624)
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2003 McGraw-Hill Co. Inc. All rts. reserv.

01060359
Aerolineas Argentinas To Use Airline   Automation **Software**
Aviation Daily December 21, 1999; Pg 4; Vol. 338, No. 56
Journal Code: AD   ISSN: 0193-4597
Word Count: 57   *Full text available in Formats 5, 7 and 9*

 1/3,AB/11   (Item 4 from file: 624)

01040115
American Selects Airline   Automation
Aviation Daily September 17, 1999; Pg 6; Vol. 337, No. 55
Journal Code: AD   ISSN: 0193-4597
Word Count: 22   *Full text available in Formats 5, 7 and 9*

 1/3,AB/12   (Item 5 from file: 624)

00997985
Grupo Taca signs agreement
Aviation Daily March 10, 1999; Pg 398; Vol. 335, No. 46
Journal Code: AD   ISSN: 0193-4597
Word Count: 63   *Full text available in Formats 5, 7 and 9*

 1/3,AB/13   (Item 1 from file: 636)

04633794   Supplier Number: 61565274
C/R News & Notes.
Commuter Regional Airline News, v18, n16, pNA
April 17, 2000
Language: English   Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 608

 1/3,AB/14   (Item 1 from file: 621)

03493653   Supplier Number: 105964028
Mexicana Airlines Adds Duplicate PNR Management While Extending its Flight
    Firming **Agreement with AAI.**
Business Wire, p5033
July 29, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 597

 1/3,AB/15   (Item 2 from file: 621)

03456237   Supplier Number: 102745921
America West Airlines Extends Flight   Firming **Agreement with AAI and**
   Adds Duplicate PNR Management.
Business Wire, p5001
June 4, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 612

 1/3,AB/16   (Item 3 from file: 621)

03400748   Supplier Number: 99143298
Alaska Airlines Enhances Flight   Firming **with Super Dupe Snooper from**
  AAI.

Business Wire, p5011
March 25, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 406

1/3,AB/17   (Item 4 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03365969   Supplier Number: 97445645
Aloha Airlines Enhances Flight   Firming **with Super Dupe Snooper from AAI.**
Business Wire, p0053
Feb 11, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 426

1/3,AB/18   (Item 5 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03349032   Supplier Number: 96642529
Era Aviation Acquires Past Date Archive from AAI.
Business Wire, p0003
Jan 21, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 494

1/3,AB/19   (Item 6 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03315740   Supplier Number: 94501387
AAI Introduces Past Date Archive -- Archived PNR Solution.
Business Wire, p0003
Nov 21, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 402

1/3,AB/20   (Item 7 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03311797   Supplier Number: 94388080
Era Aviation Acquires Internet Promotion Generator from AAI.
Business Wire, p0026
Nov 19, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 318

1/3,AB/21   (Item 8 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03307946   Supplier Number: 94172496
Aviacsa Airlines Selects Automated Flight   Firming **from AAI.**
Business Wire, p0614
Nov 12, 2002
Language: English   Record Type: Fulltext

Document Type: Newswire; Trade
Word Count: 300

1/3,AB/22   (Item 9 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03251349   Supplier Number: 90834678
Aloha Airlines Selects Automated Flight   Firming **from AAI.**
PR Newswire, pLATU00327082002
August 27, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 386

1/3,AB/23   (Item 10 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03249931   Supplier Number: 90832332
Aeropostal Chooses Automated Flight   Firming **From AAI.**
PR Newswire, pLATH00115082002
August 15, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 275

1/3,AB/24   (Item 11 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03249246   Supplier Number: 90831624
Summa Alliance Carriers ACES and AVIANCA Select Automated Flight   Firming
    From AAI.
PR Newswire, pLATU00313082002
August 13, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 302

1/3,AB/25   (Item 12 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03238672   Supplier Number: 90202570
 Airline   Automation , Inc. **Selects NameHunter(TM) Application From**
   Language Analysis Systems.
PR Newswire, pLATH00308082002
August 8, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 350

1/3,AB/26   (Item 13 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

03179806   Supplier Number: 85929442
 Airline   Automation Inc. **Announces Alliance With Ruf Strategic Solutions**
   To Create Airpower Direct(TM) - Customer Data Marts For Air Carriers' CRM
   Application.
PR Newswire, pLATU04630042002
April 30, 2002
Language: English   Record Type: Fulltext

Document Type: Newswire; Trade
Word Count: 581

 1/3,AB/27   (Item 14 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

03063178   Supplier Number: 80595241
 Airline   Automation , Inc. Introduces Email+Plus - Complete E-Marketing
   Solution; Hawaiian Airlines and National Airlines Sign on.
PR Newswire, pLATU00104122001
Dec 4, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 639

 1/3,AB/28   (Item 15 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02980593   Supplier Number: 77838452
Great Plains Airlines Selects VIBE From AAI.
PR Newswire, pNA
Sept 5, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 232

 1/3,AB/29   (Item 16 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02850811   Supplier Number: 72722551
ATA (American Trans Air) Chooses AAI's PK Processor.
PR Newswire, p4405
April 4, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 320

 1/3,AB/30   (Item 17 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02798393   Supplier Number: 69808762
PR Newswire Midwest Summary Thursday, Feb. 1 to 4 P.M. EST.
PR Newswire, p3775
Feb 1, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 4521

 1/3,AB/31   (Item 18 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02788430   Supplier Number: 69402829
 Airline   Automation , Inc. Introduces PNR+Plus ... A New Customer
   Relationship Management Solution.
PR Newswire, pNA
Jan 23, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 276

1/3,AB/32   (Item 19 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02756293   Supplier Number: 67928827
AAI's Automated Flight   Firming **System - Volume Records And Low No-Shows in November.**
PR Newswire, p7092
Dec 13, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 221

1/3,AB/33   (Item 20 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02700588   Supplier Number: 66322637
AAI's Automated Flight   Firming **System Sets Volume Records in September.**
PR Newswire, p7649
Oct 25, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 231

1/3,AB/34   (Item 21 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02680174   Supplier Number: 66005816
America West Chooses AAI's Automated Flight   Firming **Service.**
PR Newswire, p6414
Oct 12, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 223

1/3,AB/35   (Item 22 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02660327   Supplier Number: 65504635
 Airline   Automation **Inc. Files U.S. Patent Application For Automated** Flight   Firming **System.**
PR Newswire, pNA
Sept 27, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 204

1/3,AB/36   (Item 23 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02537690   Supplier Number: 62721960
Alaska Airlines Selects Automated Flight   Firming **from AAI.**
PR Newswire, p9665
June 14, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 199

1/3,AB/37   (Item 24 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02536596   Supplier Number: 62699946
Frontier Airlines Selects Automated Flight   Firming **From AAI.**
PR Newswire, p8794
June 13, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 189

 1/3,AB/38   (Item 25 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02534293   Supplier Number: 62665942
AAI's Automated Flight   Firming **System Selected by Continental Airlines.**
PR Newswire, p7546
June 12, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 187

 1/3,AB/39   (Item 26 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02527569   Supplier Number: 62513228
American Airlines Selects Automated Flight   Firming   **Services from AAI.**
PR Newswire, pNA
June 6, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 163

 1/3,AB/40   (Item 27 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02492116   Supplier Number: 61928846
ACES Selects Three Automated Software Services from AAI.
PR Newswire, p5674
May 8, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 217

 1/3,AB/41   (Item 28 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02471610   Supplier Number: 61722453
AAI Develops Automation for Computer Assisted Passenger Screening (CAPS).
PR Newswire, pNA
April 19, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 175

 1/3,AB/42   (Item 29 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

02467629   Supplier Number: 61712549
British Midland Selects Predator Flight   Firming **Software from AAI.**
PR Newswire, p7638
April 3, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 212

   1/3,AB/43   (Item 30 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02256924   Supplier Number: 58178325
Aerolineas Argentinas Chooses AAI's Automated Flight   Firming **System.**
PR Newswire, p0742
Dec 13, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 248

   1/3,AB/44   (Item 31 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02227578   Supplier Number: 57474868
AAI Tools Identify Fictitious Bookings in Real-Time.
PR Newswire, p1447
Nov 10, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 251

   1/3,AB/45   (Item 32 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

02171540   Supplier Number: 55748183
American Airlines Chooses AAI's Automated Flight   Firming **System.**
PR Newswire, p7935
Sept 15, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 223

   1/3,AB/46   (Item 33 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

01822925   Supplier Number: 54040254
Grupo TACA Selects AAI's Predator Flight   Firming **Application.**
PR Newswire, p0788
March 8, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 179

   1/3,AB/47   (Item 34 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2003 The Gale Group. All rts. reserv.

01800866   Supplier Number: 53693247
National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and
   Flight   Firming **Software.**
PR Newswire, p7084

Feb 3, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 215

   1/3,AB/48   (Item 35 from file: 621)

01799549   Supplier Number: 53682037
**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule
   Update Module.**
PR Newswire, p6111
Feb 2, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 176

   1/3,AB/49   (Item 1 from file: 813)

1434503   LAM068
Grupo TACA Selects AAI's Predator Flight   Firming **Application**

DATE: March 8, 1999   13:40 EST   WORD COUNT: 197

   1/3,AB/50   (Item 2 from file: 813)

1415480   LAW005
**National   Airlines   Selects   AAI for Frequent Flyer, Flight Scheduling, and
     Flight   Firming Software**

DATE: February 3, 1999   08:04 EST   WORD COUNT: 240

   1/3,AB/51   (Item 3 from file: 813)

1414614   LATU021
**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule
     Update Module**

DATE: February 2, 1999   08:06 EST   WORD COUNT: 193

   1/3,AB/52   (Item 4 from file: 813)

1387621   LAM008
AAI Customer's Tout Impact of Flight   Firming

DATE: December 7, 1998   08:01 EST   WORD COUNT: 228

   1/3,AB/53   (Item 1 from file: 16)

10621217   Supplier Number: 105964028
**Mexicana Airlines Adds Duplicate PNR Management While Extending its Flight
     Firming Agreement with AAI.**

Business Wire, p5033
July 29, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 597

 1/3,AB/54   (Item 2 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
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10518143   Supplier Number: 102745921
America West Airlines Extends Flight   Firming   **Agreement with AAI and
  Adds Duplicate PNR Management.**
Business Wire, p5001
June 4, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 612

 1/3,AB/55   (Item 3 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

10457394   Supplier Number: 101337150
**Mission creep: CAPPS II may and up costing taxpayers a lot of money while
  only partially achieving its goal of improving aviation
  security.(Computer Assisted Passenger Prescreening System)**
Feldman, Joan M.
Air Transport World, v40, n5, p48(3)
May, 2003
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 2028

 1/3,AB/56   (Item 4 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
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10340971   Supplier Number: 99143298
Alaska Airlines Enhances Flight   Firming   **with Super Dupe Snooper from
  AAI.**
Business Wire, p5011
March 25, 2003
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 406

 1/3,AB/57   (Item 5 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

10026237   Supplier Number: 90838195
Aloha Airlines forms agreement with Airline   Automation **Inc.**
Airline Industry Information, p0
August 28, 2002
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 97

 1/3,AB/58   (Item 6 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
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10025789   Supplier Number: 90834678

Aloha Airlines Selects Automated Flight Firming from AAI.
PR Newswire, pLATU00327082002
August 27, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 386

 1/3,AB/59   (Item 7 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

10025132   Supplier Number: 90832332
Aeropostal Chooses Automated Flight Firming **From AAI.**
PR Newswire, pLATH00115082002
August 15, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 275

 1/3,AB/60   (Item 8 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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10024805   Supplier Number: 90831624
Summa Alliance Carriers ACES and AVIANCA Select Automated Flight Firming
    From AAI.
PR Newswire, pLATU00313082002
August 13, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 302

 1/3,AB/61   (Item 9 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

09983042   Supplier Number: 90202570
 Airline   Automation , Inc. **Selects NameHunter(TM) Application From**
    Language Analysis Systems.
PR Newswire, pLATH00308082002
August 8, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 350

 1/3,AB/62   (Item 10 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

09778249   Supplier Number: 85929442
 Airline   Automation Inc. **Announces Alliance With Ruf Strategic Solutions**
    To Create Airpower Direct(TM) - Customer Data Marts For Air Carriers' CRM
    Application.
PR Newswire, pLATU04630042002
April 30, 2002
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 581

 1/3,AB/63   (Item 11 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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09258720   Supplier Number: 80595241

Airline   Automation , Inc. Introduces Email+Plus - Complete E-Marketing
   Solution; Hawaiian Airlines and National Airlines Sign on.
PR Newswire, pLATU00104122001
Dec 4, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 639

 1/3,AB/64   (Item 12 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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09165743   Supplier Number: 79915848
**Airline IT goes to war.(Since Islamic terrorist attacks security
   measures)(Brief Article)**
Feldman, Joan M.
Air Transport World, v38, n11, p45
Nov, 2001
Language: English   Record Type: Fulltext
Article Type: Brief Article
Document Type: Magazine/Journal; Trade
Word Count: 1706

 1/3,AB/65   (Item 13 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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08980068   Supplier Number: 78056335
**Out the window.(revenue integrity improves at British Airways
   PLC)(Statistical Data Included)**
Feldman, Joan M.
Air Transport World, v38, n9, p49
Sept, 2001
Language: English   Record Type: Fulltext
Article Type: Statistical Data Included
Document Type: Magazine/Journal; Trade
Word Count: 1838

 1/3,AB/66   (Item 14 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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08965581   Supplier Number: 77838452
Great Plains Airlines Selects VIBE From AAI.
PR Newswire, pNA
Sept 5, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 232

 1/3,AB/67   (Item 15 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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08489664   Supplier Number: 72722551
ATA (American Trans Air) Chooses AAI's PK Processor.
PR Newswire, p4405
April 4, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 320

 1/3,AB/68   (Item 16 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

08483231   Supplier Number: 72692278
Vanguard selects services from Airline   Automation **Inc.**
Airline Industry Information, pNA
April 3, 2001
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 122

1/3,AB/69   (Item 17 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

08273665   Supplier Number: 69808762
PR Newswire Midwest Summary Thursday, Feb. 1 to 4 P.M. EST.
PR Newswire, p3775
Feb 1, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 4521

1/3,AB/70   (Item 18 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

08243526   Supplier Number: 69402829
 Airline   Automation , **Inc. Introduces PNR+Plus ... A New Customer
   Relationship Management Solution.**
PR Newswire, pNA
Jan 23, 2001
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 276

1/3,AB/71   (Item 19 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

08137507   Supplier Number: 67928827
AAI's Automated Flight   Firming **System - Volume Records And Low No-Shows
   in November.**
PR Newswire, p7092
Dec 13, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 221

1/3,AB/72   (Item 20 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

07943135   Supplier Number: 66322637
AAI's Automated Flight   Firming **System Sets Volume Records in September.**
PR Newswire, p7649
Oct 25, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 231

1/3,AB/73   (Item 21 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)

07901797   Supplier Number: 66033474
INDUSTRY BRIEFS.
Airline Industry Information, pNA
Oct 13, 2000
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 340

  1/3,AB/74   (Item 22 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07898315   Supplier Number: 66005816
America West Chooses AAI's Automated Flight   Firming **Service.**
PR Newswire, p6414
Oct 12, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 223

  1/3,AB/75   (Item 23 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07848152   Supplier Number: 65504635
 Airline   Automation **Inc. Files U.S. Patent Application For Automated**
  Flight   Firming **System.**
PR Newswire, pNA
Sept 27, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 204

  1/3,AB/76   (Item 24 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07618867   Supplier Number: 62833489
Aerolineas Argentinas selects Airline   Automation **Predator.**
Airline Industry Information, pNA
Dec 14, 1999
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 33

  1/3,AB/77   (Item 25 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07515407   Supplier Number: 62768364
INDUSTRY BRIEFS.
Airline Industry Information, pNA
June 16, 2000
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 245

  1/3,AB/78   (Item 26 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07514798   Supplier Number: 62730899
INDUSTRY BRIEFS.
Airline Industry Information, pNA

June 14, 2000
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 413

1/3,AB/79   (Item 27 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
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07460158   Supplier Number: 62721960
Alaska Airlines Selects Automated Flight   Firming **from AAI.**
PR Newswire, p9665
June 14, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 199

1/3,AB/80   (Item 28 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
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07456445   Supplier Number: 62699946
Frontier Airlines Selects Automated Flight   Firming **From AAI.**
PR Newswire, p8794
June 13, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 189

1/3,AB/81   (Item 29 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
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07451289   Supplier Number: 62665942
AAI's Automated Flight   Firming **System Selected by Continental Airlines.**
PR Newswire, p7546
June 12, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 187

1/3,AB/82   (Item 30 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
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07433912   Supplier Number: 62513228
American Airlines Selects Automated Flight   Firming **Services from AAI.**
PR Newswire, pNA
June 6, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 163

1/3,AB/83   (Item 31 from file: 16)
DIALOG(R)File   16:Gale Group PROMT(R)
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07307309   Supplier Number: 61928846
ACES Selects Three Automated Software Services from AAI.
PR Newswire, p5674
May 8, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 217

1/3,AB/84   (Item 32 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

07272156   Supplier Number: 61722453
AAI Develops Automation for Computer Assisted Passenger Screening (CAPS).
PR Newswire, pNA
April 19, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 175

1/3,AB/85   (Item 33 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

07265302   Supplier Number: 61712549
British Midland Selects Predator Flight   Firming **Software from AAI.**
PR Newswire, p7638
April 3, 2000
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 212

1/3,AB/86   (Item 34 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

07230298   Supplier Number: 61565274
C/R News & Notes.
Commuter Regional Airline News, v18, n16, pNA
April 17, 2000
Language: English   Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 608

1/3,AB/87   (Item 35 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06865705   Supplier Number: 58178325
Aerolineas Argentinas Chooses AAI's Automated Flight   Firming **System.**
PR Newswire, p0742
Dec 13, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 248

1/3,AB/88   (Item 36 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06796292   Supplier Number: 57474868
AAI Tools Identify Fictitious Bookings in Real-Time.
PR Newswire, p1447
Nov 10, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 251

1/3,AB/89   (Item 37 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06753116   Supplier Number: 56541660
Turning bookings into passengers.
Henderson, Danna K.
Air Transport World, v36, n10, p109
Oct, 1999
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 936

 1/3,AB/90   (Item 38 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06634728   Supplier Number: 55748183
American Airlines Chooses AAI's Automated Flight   Firming **System.**
PR Newswire, p7935
Sept 15, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 223

 1/3,AB/91   (Item 39 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06176125   Supplier Number: 54040254
Grupo TACA Selects AAI's Predator Flight   Firming **Application.**
PR Newswire, p0788
March 8, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 179

 1/3,AB/92   (Item 40 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06108955   Supplier Number: 53693247
National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and
   Flight   Firming **Software.**
PR Newswire, p7084
Feb 3, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 215

 1/3,AB/93   (Item 41 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

06105229   Supplier Number: 53682037
**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule
  Update Module.**
PR Newswire, p6111
Feb 2, 1999
Language: English   Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 176

 1/3,AB/94   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

16085156   SUPPLIER NUMBER: 105964028   (USE FORMAT 7 OR 9 FOR FULL TEXT
)
Mexicana Airlines Adds Duplicate PNR Management While Extending its Flight
    Firming **Agreement with AAI.**
Business Wire, 5033
July 29, 2003
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 597   LINE COUNT: 00054

  1/3,AB/95   (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

15896911   SUPPLIER NUMBER: 102745921   (USE FORMAT 7 OR 9 FOR FULL TEXT
)
America West Airlines Extends Flight   Firming **Agreement with AAI and
    Adds Duplicate PNR Management.**
Business Wire, 5001
June 4, 2003
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 612   LINE COUNT: 00055

  1/3,AB/96   (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

15799074   SUPPLIER NUMBER: 101337150   (USE FORMAT 7 OR 9 FOR FULL TEXT
)
**Mission creep: CAPPS II may and up costing taxpayers a lot of money while
    only partially achieving its goal of improving aviation
    security.(Computer Assisted Passenger Prescreening System)**
Feldman, Joan M.
Air Transport World, 40, 5, 48(3)
May, 2003
ISSN: 0002-2543   LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 2028   LINE COUNT: 00161

  1/3,AB/97   (Item 4 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

15644470   SUPPLIER NUMBER: 99143298   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Alaska Airlines Enhances Flight   Firming **with Super Dupe Snooper from
    AAI.**
Business Wire, 5011
March 25, 2003
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 406   LINE COUNT: 00038

  1/3,AB/98   (Item 5 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

15446697   SUPPLIER NUMBER: 97445645   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Aloha Airlines Enhances Flight   Firming **with Super Dupe Snooper from
    AAI.**
Business Wire, 0053
Feb 11, 2003
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 426   LINE COUNT: 00040

  1/3,AB/99   (Item 6 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

15374056   SUPPLIER NUMBER: 96642529   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Era Aviation Acquires Past Date Archive from AAI.
Business Wire, 0003
Jan 21, 2003
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 494   LINE COUNT: 00044

  1/3,AB/100   (Item 7 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

15210187   SUPPLIER NUMBER: 94501387   (USE FORMAT 7 OR 9 FOR FULL TEXT)
AAI Introduces Past Date Archive -- Archived PNR Solution.
Business Wire, 0003
Nov 21, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 402   LINE COUNT: 00036

  1/3,AB/101   (Item 8 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

15203370   SUPPLIER NUMBER: 94388080   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Era Aviation Acquires Internet Promotion Generator from AAI.
Business Wire, 0026
Nov 19, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 318   LINE COUNT: 00031

  1/3,AB/102   (Item 9 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

15183389   SUPPLIER NUMBER: 94172496   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Aviacsa Airlines Selects Automated Flight   Firming **from AAI.**
Business Wire, 0614
Nov 12, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 300   LINE COUNT: 00029

  1/3,AB/103   (Item 10 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

14920860   SUPPLIER NUMBER: 90838195   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Aloha Airlines forms agreement with Airline   Automation **Inc.**
Airline Industry Information, 0
August 28, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 97   LINE COUNT: 00012

  1/3,AB/104   (Item 11 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

14919894   SUPPLIER NUMBER: 90834678   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Aloha Airlines Selects Automated Flight   Firming **from AAI.**
PR Newswire, LATU00327082002
August 27, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 386   LINE COUNT: 00038

1/3,AB/105   (Item 12 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

14918458   SUPPLIER NUMBER: 90832332   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Aeropostal Chooses Automated Flight   Firming **From AAI.**
PR Newswire, LATH00115082002
August 15, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 275   LINE COUNT: 00028

1/3,AB/106   (Item 13 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

14917773   SUPPLIER NUMBER: 90831624   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Summa Alliance Carriers ACES and AVIANCA Select Automated Flight   Firming
    From AAI.
PR Newswire, LATU00313082002
August 13, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 302   LINE COUNT: 00030

1/3,AB/107   (Item 14 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

14856357   SUPPLIER NUMBER: 90151297   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Era Aviation Selects VIBE From AAI.
PR Newswire, LATU00406082002
August 6, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 341   LINE COUNT: 00034

1/3,AB/108   (Item 15 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

14848789   SUPPLIER NUMBER: 90202570   (USE FORMAT 7 OR 9 FOR FULL TEXT)
 Airline   Automation , **Inc. Selects NameHunter(TM) Application From
    Language Analysis Systems.**
PR Newswire, LATH00308082002
August 8, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 350   LINE COUNT: 00035

1/3,AB/109   (Item 16 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

14568552   SUPPLIER NUMBER: 85929442   (USE FORMAT 7 OR 9 FOR FULL TEXT)
 Airline   Automation **Inc. Announces Alliance With Ruf Strategic Solutions
    To Create Airpower Direct(TM) - Customer Data Marts For Air Carriers' CRM
    Application.**
PR Newswire, LATU04630042002
April 30, 2002
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 581   LINE COUNT: 00055

1/3,AB/110   (Item 17 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

14095479   SUPPLIER NUMBER: 80595241   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Airline   Automation , Inc. Introduces Email+Plus - Complete E-Marketing
   Solution; Hawaiian Airlines and National Airlines Sign on.
PR Newswire, LATU00104122001
Dec 4, 2001
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 639   LINE COUNT: 00060

 1/3,AB/111   (Item 18 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

14019091   SUPPLIER NUMBER: 79915848   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Airline IT goes to war.(Since Islamic terrorist attacks security
   measures)(Brief Article)
Feldman, Joan M.
Air Transport World, 38, 11, 45
Nov, 2001
DOCUMENT TYPE: Brief Article   ISSN: 0002-2543   LANGUAGE: English
RECORD TYPE: Fulltext
WORD COUNT: 1706   LINE COUNT: 00137

 1/3,AB/112   (Item 19 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

13811159   SUPPLIER NUMBER: 78056335   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Out the window.(revenue integrity improves at British Airways
   PLC)(Statistical Data Included)
Feldman, Joan M.
Air Transport World, 38, 9, 49
Sept, 2001
DOCUMENT TYPE: Statistical Data Included   ISSN: 0002-2543
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 1838   LINE COUNT: 00148

 1/3,AB/113   (Item 20 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

13791076   SUPPLIER NUMBER: 77838452   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Great Plains Airlines Selects VIBE From AAI.
PR Newswire, NA
Sept 5, 2001
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 232   LINE COUNT: 00023

 1/3,AB/114   (Item 21 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

13280487   SUPPLIER NUMBER: 72722551   (USE FORMAT 7 OR 9 FOR FULL TEXT)
ATA (American Trans Air) Chooses AAI's PK Processor.
PR Newswire, 4405
April 4, 2001
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 320   LINE COUNT: 00029

 1/3,AB/115   (Item 22 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

13274555   SUPPLIER NUMBER: 72692278   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Vanguard selects services from Airline   Automation Inc.

Airline Industry Information, NA
April 3, 2001
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 123   LINE COUNT: 00014

  1/3,AB/116   (Item 23 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

13064229   SUPPLIER NUMBER: 69808762   (USE FORMAT 7 OR 9 FOR FULL TEXT)
PR Newswire Midwest Summary Thursday, Feb. 1 to 4 P.M. EST.
PR Newswire, 3775
Feb 1, 2001
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 4521   LINE COUNT: 00397

  1/3,AB/117   (Item 24 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

12995222   SUPPLIER NUMBER: 69402829   (USE FORMAT 7 OR 9 FOR FULL TEXT)
 Airline   Automation , **Inc. Introduces PNR+Plus ... A New Customer**
  Relationship Management Solution.
PR Newswire, NA
Jan 23, 2001
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 276   LINE COUNT: 00027

  1/3,AB/118   (Item 25 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

12888823   SUPPLIER NUMBER: 67928827   (USE FORMAT 7 OR 9 FOR FULL TEXT)
AAI's Automated Flight   Firming **System - Volume Records And Low No-Shows**
  in November.
PR Newswire, 7092
Dec 13, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 221   LINE COUNT: 00022

  1/3,AB/119   (Item 26 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

12721532   SUPPLIER NUMBER: 66322637   (USE FORMAT 7 OR 9 FOR FULL TEXT)
AAI's Automated Flight   Firming **System Sets Volume Records in September.**
PR Newswire, 7649
Oct 25, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 249   LINE COUNT: 00024

  1/3,AB/120   (Item 27 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

12680761   SUPPLIER NUMBER: 66033474   (USE FORMAT 7 OR 9 FOR FULL TEXT)
INDUSTRY BRIEFS.
Airline Industry Information, NA
Oct 13, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 353   LINE COUNT: 00033

  1/3,AB/121   (Item 28 from file: 148)

12677112   SUPPLIER NUMBER: 66005816   (USE FORMAT 7 OR 9 FOR FULL TEXT)
America West Chooses AAI's Automated Flight   Firming **Service.**
PR Newswire, 6414
Oct 12, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 239   LINE COUNT: 00023

1/3,AB/122   (Item 29 from file: 148)

12623051   SUPPLIER NUMBER: 65504635   (USE FORMAT 7 OR 9 FOR FULL TEXT)
 Airline   Automation **Inc. Files U.S. Patent Application For Automated**
  Flight   Firming **System.**
PR Newswire, NA
Sept 27, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 215   LINE COUNT: 00021

1/3,AB/123   (Item 30 from file: 148)

12365660   SUPPLIER NUMBER: 62833489   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Aerolineas Argentinas selects Airline   Automation **Predator.**
Airline Industry Information, NA
Dec 14, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 30   LINE COUNT: 00006

1/3,AB/124   (Item 31 from file: 148)

12278008   SUPPLIER NUMBER: 62768364   (USE FORMAT 7 OR 9 FOR FULL TEXT)
INDUSTRY BRIEFS.
Airline Industry Information, NA
June 16, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 254   LINE COUNT: 00024

1/3,AB/125   (Item 32 from file: 148)

12277249   SUPPLIER NUMBER: 62730899   (USE FORMAT 7 OR 9 FOR FULL TEXT)
INDUSTRY BRIEFS.
Airline Industry Information, NA
June 14, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 431   LINE COUNT: 00037

1/3,AB/126   (Item 33 from file: 148)

12225660   SUPPLIER NUMBER: 62721960   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Alaska Airlines Selects Automated Flight   Firming **from AAI.**
PR Newswire, 9665
June 14, 2000
LANGUAGE: English   RECORD TYPE: Fulltext

WORD COUNT: 214   LINE COUNT: 00021

1/3,AB/127   (Item 34 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12222551   SUPPLIER NUMBER: 62699946   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Frontier Airlines Selects Automated Flight   Firming   **From AAI.**
PR Newswire, 8794
June 13, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 206   LINE COUNT: 00020

1/3,AB/128   (Item 35 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12217800   SUPPLIER NUMBER: 62665942   (USE FORMAT 7 OR 9 FOR FULL TEXT)
AAI's Automated Flight   Firming   **System Selected by Continental Airlines.**
PR Newswire, 7546
June 12, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 204   LINE COUNT: 00020

1/3,AB/129   (Item 36 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12199896   SUPPLIER NUMBER: 62513228   (USE FORMAT 7 OR 9 FOR FULL TEXT)
American Airlines Selects Automated Flight   Firming   **Services from AAI.**
PR Newswire, NA
June 6, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 175   LINE COUNT: 00018

1/3,AB/130   (Item 37 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12065101   SUPPLIER NUMBER: 61928846   (USE FORMAT 7 OR 9 FOR FULL TEXT)
ACES Selects Three Automated Software Services from AAI.
PR Newswire, 5674
May 8, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 232   LINE COUNT: 00022

1/3,AB/131   (Item 38 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12029924   SUPPLIER NUMBER: 61722453   (USE FORMAT 7 OR 9 FOR FULL TEXT)
AAI Develops Automation for Computer Assisted Passenger Screening (CAPS).
PR Newswire, NA
April 19, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 191   LINE COUNT: 00018

1/3,AB/132   (Item 39 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB

12022244   SUPPLIER NUMBER: 61712549   (USE FORMAT 7 OR 9 FOR FULL TEXT)
British Midland Selects Predator Flight   Firming   **Software from AAI.**

PR Newswire, 7638
April 3, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 225   LINE COUNT: 00022

1/3,AB/133   **(Item 40 from file: 148)**
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

11985908   SUPPLIER NUMBER: 61565274   (USE FORMAT 7 OR 9 FOR FULL TEXT)
C/R News & Notes.
Commuter Regional Airline News, 18, 16, NA
April 17, 2000
ISSN: 1040-5402   LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 650   LINE COUNT: 00056

1/3,AB/134   **(Item 41 from file: 148)**
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

11785101   SUPPLIER NUMBER: 58471256   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Mexicana Airlines selects Predator Automated Flight   Firming **module from**
   Airline   Automation .
Airline Industry Information, NA
Jan 6, 2000
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 57   LINE COUNT: 00008

1/3,AB/135   **(Item 42 from file: 148)**
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

11599423   SUPPLIER NUMBER: 56541660   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Turning bookings into passengers.
Henderson, Danna K.
Air Transport World, 36, 10, 109
Oct, 1999
ISSN: 0002-2543   LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 1008   LINE COUNT: 00080

1/3,AB/136   **(Item 43 from file: 148)**
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

11569832   SUPPLIER NUMBER: 58178325   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Aerolineas Argentinas Chooses AAI's Automated Flight   Firming **System.**
PR Newswire, 0742
Dec 13, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 265   LINE COUNT: 00026

1/3,AB/137   **(Item 44 from file: 148)**
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

11516065   SUPPLIER NUMBER: 57547365   (USE FORMAT 7 OR 9 FOR FULL TEXT)
New system developed to detect duplicate booking and fake names.(Brief
   Article)
Airline Industry Information, NA
Nov 15, 1999
DOCUMENT TYPE: Brief Article   LANGUAGE: English   RECORD TYPE:
   Fulltext
WORD COUNT: 118   LINE COUNT: 00012

1/3,AB/138   (Item 45 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

11486163   SUPPLIER NUMBER: 57474868   (USE FORMAT 7 OR 9 FOR FULL TEXT)
AAI Tools Identify Fictitious Bookings in Real-Time.
PR Newswire, 1447
Nov 10, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 261   LINE COUNT: 00025

1/3,AB/139   (Item 46 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

11343126   SUPPLIER NUMBER: 55748183   (USE FORMAT 7 OR 9 FOR FULL TEXT)
American Airlines Chooses AAI's Automated Flight   Firming **System.**
PR Newswire, 7935
Sept 15, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 238   LINE COUNT: 00023

1/3,AB/140   (Item 47 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10863066   SUPPLIER NUMBER: 54040254   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Grupo TACA Selects AAI's Predator Flight   Firming **Application.**
PR Newswire, 0788
March 8, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 185   LINE COUNT: 00019

1/3,AB/141   (Item 48 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10788738   SUPPLIER NUMBER: 53693247   (USE FORMAT 7 OR 9 FOR FULL TEXT)
National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and
  Flight   Firming **Software.**
PR Newswire, 7084
Feb 3, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 236   LINE COUNT: 00022

1/3,AB/142   (Item 49 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10785170   SUPPLIER NUMBER: 53682037   (USE FORMAT 7 OR 9 FOR FULL TEXT)
COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule
  Update Module.
PR Newswire, 6111
Feb 2, 1999
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 181   LINE COUNT: 00018

1/3,AB/143   (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

30404443
Mexicana Airlines Adds Duplicate PNR Management While Extending its

Flight   Firming   **Agreement with AAI**
BUSINESS WIRE
July 29, 2003
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 548

        TUCSON,   Ariz.--(BUSINESS WIRE)--July 29, 2003-- **Airline   Automation**
Inc. (AAI) announces that Mexicana Airlines has signed a two-year contract
acquiring AAI's duplicate PNR management service, called Super Dupe
Snooper(TM), and extended AAI's **Flight   Firming** services agreement
through the end of 2005.
        "AAI's services vastly improve our productivity and profitability by
continually coming up with new and innovative ways to improve the quality
of our reservations," said Salvador Almaraz, Mexicana's distribution
systems director.

 1/3,AB/144   (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

29482520
America   West   Airlines   Extends   Flight   Firming   **Agreement with AAI and
    Adds Duplicate PNR Management**
BUSINESS WIRE
June 04, 2003
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 565

        TUCSON, Ariz.--(BUSINESS WIRE)--June 4, 2003-- **Airline   Automation**
Inc. (AAI) announces that America West Airlines (AWA) has signed a
three-year contract extension for AAI's **Flight   Firming** services.
America West also acquired AAI's duplicate PNR management service, called
Super Dupe Snooper(TM).
        AAI's automated **flight   firming** application gives Phoenix-based
America West the ability to manage ticketing time limit rules on bookings
made through the Global Distribution System (GDS), America West's host
reservations system, and other airline reservation systems.

 1/3,AB/145   (Item 3 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

28268533
Alaska   Airlines   Enhances   Flight   Firming   **with Super Dupe Snooper from
    AAI**
BUSINESS WIRE
March 25, 2003
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 379

        TUCSON, Ariz.--(BUSINESS WIRE)--March 25, 2003-- **Airline   Automation**
Inc. announces that Alaska Airlines has installed Super Dupe Snooper(TM) --
an enhancement to AAI's Automated **Flight   Firming** services.
        Super Dupe Snooper(TM) replaces a labor-intensive, in-house process
for Alaska and significantly enhances Alaska's existing capabilities to
detect and remove duplicate reservations, dramatically reducing the
variability of no-show levels and reducing seat spoilage. Most importantly,
it frees up inventory for those customers who wish to travel on popular
flights that may have been previously sold out.

 1/3,AB/146   (Item 4 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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27499004
Aloha Airlines Enhances Flight   Firming **with Super Dupe Snooper from AAI**

BUSINESS WIRE
February 11, 2003
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 399

TUCSON, Ariz.--(BUSINESS WIRE)--Feb. 11, 2003-- **Airline Automation**
Inc. announces that Aloha Airlines has signed a contract for Super Dupe
Snooper(TM) -- an enhancement to AAI's Automated **Flight Firming**
services.
Super Dupe Snooper(TM) replaces a labor-intensive, in-house process
for Aloha and enhances Aloha's existing capabilities to detect and remove
duplicate reservations, dramatically reducing the variability of no-show
levels and reducing spoilage.

1/3,AB/147   (Item 5 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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27130504
Era Aviation Acquires Past Date Archive from AAI
BUSINESS WIRE
January 21, 2003
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 465

High-Tech Writers
TUCSON, Ariz.--(BUSINESS WIRE)--Jan. 21, 2003-- **Airline Automation**
Inc. today announced that Era Aviation has signed an agreement for AAI's
Past Date Archive(TM), a new archived PNR solution.

1/3,AB/148   (Item 6 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

26165611
AAI Introduces Past Date Archive -- Archived PNR Solution
BUSINESS WIRE
November 21, 2002
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 382

TUCSON, Ariz.--(BUSINESS WIRE)--Nov. 21, 2002-- **Airline Automation**
Inc. today announced the introduction of a new archived PNR solution called
Past Date Archive(TM).
Past Date Archive(TM) creates a structured and accessible database of
PNR data as derived from SABRE Past Date archived data, available on
CD-ROM. The Past Date Archive(TM) database has read-write functionality to
allow a carrier's customer service reps and/or revenue accounting staff to
research customer service issues and maintain an ongoing comment history
long after the PNR data has been purged from SABRE. Past Date Archive(TM)
unlocks the information contained in the archived PNR data and allows it to
be utilized as a tool to verify and substantiate customer requests long
after the PNR has been purged from SABRE. Past Date Archive(TM) eliminates
the need to force false expiration dates (via OTH Segments) in PNRs in
order to maintain active status within the CRS.

1/3,AB/149   (Item 7 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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26125603
Era Aviation Acquires Internet Promotion Generator from AAI
BUSINESS WIRE
November 19, 2002
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT

TUCSON, Ariz.--(BUSINESS WIRE)--Nov. 19, 2002-- **Airline Automation** Inc. today announced that Era Aviation has signed an agreement for AAI's Internet Promotion Generator(TM), a tool that enables Era to easily create and sell special Internet fares utilizing VIBE(TM), AAI's Internet Booking Engine.

AAI's Internet Promotion Generator(TM) (IPG) builds Web pages for Web fare discount offers. IPG creates an e-mail of City-Pair discounts (HTML & text) and, upon deployment, sends the carrier's e-Customers to the third step in Internet Booking. This greatly speeds Internet bookings while reducing the look-to-book ratio. Furthermore, IPG is easily integrated with eMail+Plus(TM), AAI's deployment solution.

1/3,AB/150   (Item 8 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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25999902
Aviacsa Airlines Selects Automated Flight   Firming **from AAI**
BUSINESS WIRE
November 12, 2002
JOURNAL CODE: WBWE   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 300

Business Editors, Aviation, High-Tech & Travel Writers
TUCSON, Ariz.--(BUSINESS WIRE)--Nov. 12, 2002-- **Airline Automation** Inc. announces that Aviacsa Airlines has signed a five-year contract with AAI for automated **flight   firming** services from its state-of-the-art computer facility.

1/3,AB/151   (Item 9 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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24637036
Aloha Airlines forms agreement with Airline   Automation **Inc**
AIRLINE INDUSTRY INFORMATION
August 28, 2002
JOURNAL CODE: WAII   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 82

Aloha Airlines has formed a three-year agreement with **Airline Automation** Inc (AAI) for automated **flight   firming** services.
Under the agreement, the Honolulu-based airline will use AAI's automated **flight   firming** application to manage its ticketing time limit rules on bookings made through Aloha's host reservation system or other airline reservation systems.

1/3,AB/152   (Item 10 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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24621938
Aloha Airlines Selects Automated Flight   Firming **from AAI**
PR NEWSWIRE (US)
August 27, 2002
JOURNAL CODE: WPRU   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 346

Airline   Automation Inc. announces that Aloha Airlines has signed a three-year contract with AAI for automated **flight   firming** services from its state-of-the-art computer facility.
AAI's automated **flight   firming** application will give Honolulu-based Aloha the ability to manage ticketing time limit rules on bookings made through the Global Distribution System (GDS), Aloha's host

reservations system, or other airline reservation systems.

1/3,AB/153   (Item 11 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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24430622
Aeropostal Chooses Automated Flight Firming **From AAI**
PR NEWSWIRE (US)
August 15, 2002
JOURNAL CODE: WPRU   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 239

        Airline   Automation , Inc. announces that Venezuelan airline
Aeropostal has signed a 5-year contract for Predator(TM) -- AAI's Automated
Flight Firming application.
     AAI's automated **flight   firming** application will provide to
Aeropostal the ability to enforce ticketing time limit rules on bookings
made through the Global Distribution System (GDS) or other airline
reservation systems. Enforcement of ticketing time limits increases the
number of ticketed reservations, dramatically reducing the variability of
no-show levels, reducing spoilage, reducing spillage, and increasing the
onboard load factor on sold out flights.

1/3,AB/154   (Item 12 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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24389162
Summa Alliance Carriers ACES and AVIANCA Select Automated Flight
    Firming **From AAI**
PR NEWSWIRE (US)
August 13, 2002
JOURNAL CODE: WPRU   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 262

        Airline   Automation Inc. announces that Colombian airlines ACES,
Avianca, and its subsidiary airline SAM, together comprising the Summa
Alliance, have selected automated **flight   firming** from AAI for the new
combined entity.
     AAI will be providing automated **flight** `firming` services from its
state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight**
   firming application will provide to Avianca and ACES the ability to
enforce ticketing time limit rules on bookings made through the Global
Distribution System (GDS) or other airline reservation systems. Enforcement
of ticketing time limits increases the number of ticketed reservations,
dramatically reducing the variability of no-show levels, reducing spoilage,
reducing spillage, and increasing the onboard load factor on sold out
flights.

1/3,AB/155   (Item 13 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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24312731
Airline   Automation , **Inc. Selects NameHunter(TM) Application From**
    Language Analysis Systems
PR NEWSWIRE (US)
August 08, 2002
JOURNAL CODE: WPRU   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 311

        Airline   Automation Inc. announces it has entered into a license
agreement with Language Analysis Systems, to use its NameHunter(TM)
product.
     AAI   will   utilize NameHunter(TM) in its Super Dupe Snooper(TM)

duplicate PNR process, an application that identifies and controls PNR
duplication. NameHunter(TM) will be used to identify name matches across
reservations, which will then be further analyzed to detect duplicate and
overlapping flight itineraries.

1/3,AB/156   (Item 14 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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24271214
Era Aviation Selects VIBE From AAI
PR NEWSWIRE (US)
August 06, 2002
JOURNAL CODE: WPRU   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 303

        Airline   Automation   Inc. today announced that Era Aviation has
signed a 3-year contract for AAI's Internet Booking Engine and related
services. AAI will be providing all services from its state-of-the-art
computer facility in Tucson, AZ. AAI's Internet Booking Engine, called
VIBE, operates in the carrier's host reservations system, thereby providing
Era   the   ability   to   accept   bookings   over   the   Internet   (
http://www.eraaviation.com/) without incurring additional GDS booking
charges. AAI will also provide automated e-ticketing capability as will
issue ticket confirmations to Era's passengers via e-mail. Further, AAI
will provide Era with various custom reports and other custom applications.
        About **Airline   Automation**

1/3,AB/157   (Item 15 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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22535854
**Airline   Automation   Inc. Announces Alliance With Ruf Strategic Solutions
    To   Create   Airpower   Direct(TM) - Customer Data Marts For Air Carriers'
    CRM Application**
PR NEWSWIRE
April 30, 2002
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 553

        Airline   Automation , Inc. (AAI) announced today the formation of an
alliance with Ruf Strategic Solutions(R) to create AirPower Direct(TM) --
an   advanced   customer   database   solution   sourced   from   an airline's
reservations (PNRs).
        AirPower Direct(TM) combines a carrier's passenger and transaction
data with proprietary demographic and other external data to provide
carriers with a new source of marketing data to grow customer loyalty and
improve marketing decisions.

1/3,AB/158   (Item 16 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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20131025
Airline   Automation , Inc. Introduces **Email+Plus - Complete E-Marketing
    Solution**
PR NEWSWIRE
December 04, 2001
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 593

        Hawaiian Airlines and National Airlines Sign on
        TUCSON, Ariz., Dec. 4 /PRNewswire/ -- **Airline   Automation** , Inc.
(AAI) announced today the introduction of a new E-marketing solution called
Email+Plus(TM) and its first two buyers -- Hawaiian Airlines and National

Airlines.

1/3,AB/159   (Item 17 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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18664299
Great Plains Airlines Selects VIBE From AAI
PR NEWSWIRE
September 05, 2001
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 219

     TUCSON, Ariz., Sept. 5 /PRNewswire/ -- **Airline   Automation** Inc.
today announced that Great Plains Airlines has signed a 5-year contract for
AAI's Internet Booking Engine and related services.
     AAI will be providing all services from its state-of-the-art computer
facility in Tucson, AZ. AAI's Internet booking engine, called VIBE,
operates in the carrier's host reservations system, thereby providing Great
Plains the ability to accept bookings over the Internet (www.gpair.com)
without incurring additional GDS booking charges. AAI will also provide
automated e-ticketing capability as will issue ticket confirmations to
Great Plains' passengers via facsimile or e-mail. In addition, AAI will
provide Great Plains with various custom reports and other custom
applications.

1/3,AB/160   (Item 18 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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15988470
ATA (American Trans Air) Chooses AAI's PK Processor
PR NEWSWIRE
April 04, 2001
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 302

     TUCSON, Ariz., April 4 /PRNewswire/ -- **Airline   Automation** , Inc.
(AAI), the Tucson based airline Application Service Provider today
announced that ATA (American Trans Air) has selected its PK Processor
application.
     PK Processor is an automated queue processing module that monitors
passive bookings made by travel agencies through the Global Distribution
System (GDS), and enforces the airline's passive booking policy. Since the
process runs from AAI's computer center in Tucson there is no need for the
airline to invest in computers or communications software, nor is it
necessary for the airline's employees to write programming code in order
for the process to work.

1/3,AB/161   (Item 19 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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15963873
Vanguard selects services from Airline   Automation **Inc**
AIRLINE INDUSTRY INFORMATION
April 03, 2001
JOURNAL CODE: WAII   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 96

     Vanguard Airlines, a US carrier, has chosen **Airline   Automation** Inc
(AAI), an application service provider, to supply a suite of services under
a five-year contract.
     The applications selected include **Flight   Firming** , PK Processor
(passive   segment   notification), ET-CONFO (E-ticket confirmation and
notification), Ticket By Robot (E-Ticket issuance), VIBE (Internet Booking

Engine), PNR+Plus (database CRM application) and several other custom applications.

1/3,AB/162   (Item 20 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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15938105
Vanguard Airlines Selects Services From AAI
PR NEWSWIRE
April 02, 2001
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 165

     TUCSON, Ariz., April 2 /PRNewswire/ -- **Airline   Automation** Inc.,
the Tucson based application service provider, today announced that
Vanguard Airlines has selected a suite of services from AAI and signed a
5-year services agreement.
     Vanguard has selected Automated **Flight   Firming** , PK Processor
(passive segment notification), ET-CONFO (E-ticket confirmation and
notification), Ticket By Robot (E-Ticket issuance), VIBE (Internet Booking
Engine), PNR+Plus (database CRM application), and several other custom
applications. AAI will be providing all of these automated services from
its state-of-the-art computer facility in Tucson, AZ.

1/3,AB/163   (Item 21 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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15033604
Airline   Automation , **Inc. Introduces PNR+Plus ... A New Customer
    Relationship Management Solution**
PR NEWSWIRE
January 23, 2001
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 267

     TUCSON, Ariz., Jan. 23 /PRNewswire/ -- **Airline   Automation** , Inc.
(AAI) today announced the introduction of a new customer relationship
management solution called PNR+Plus(TM).
     PNR+Plus(TM) provides consumer and business data to enable airlines to
identify their customers and improve the productivity of targeting and
promotions. Improved targeting and customer communications will grow
customer loyalty and retention. PNR+Plus(TM) enables the airline to access
their customer base beyond the frequent flyer program for direct &
relationship marketing.

1/3,AB/164   (Item 22 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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14216701
AAI's Automated Flight   Firming **System - Volume Records And Low No-Shows
    in November**
PR NEWSWIRE
December 13, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 211

     TUCSON, Ariz., Dec. 13 /PRNewswire/ -- **Airline   Automation** , Inc.
(AAI), the Tucson, Arizona based Application Service Provider specializing
in airline and travel industry applications, today announced operating
statistics for its automated **flight   firming** system for November 2000.
     During November, AAI's automated **flight   firming** application
reviewed 38,756,742 passenger segments for compliance to its customer's
individual ticketing requirements. This was an increase of over 30% from

the previous record set in September 2000. In addition, these almost 39 million passenger segments were analyzed to detect and cancel duplicate segments, duplicate PNRs, fictitious names, and put through other customer-specific booking audits. As a result, 1.9 million non-productive segments were removed from AAI's customer's flight inventories, making these seats available for re-sale to other customers.

1/3,AB/165   (Item 23 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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13819544
Frontier   Airlines Begins Systemwide   Flight   Firming   **Using AAI's
    Automated System**
PR NEWSWIRE
November 16, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 246

      TUCSON, Ariz., Nov. 16 /PRNewswire/ -- After a month of testing on selected markets, today Frontier Airlines began using AAI's automated **flight   firming** application on all of its flights systemwide. During the trial period Frontier was able to test the application on a select group of markets and ensure that the ticketing time limit rules were being applied correctly, as well as devise several custom processes to address the carrier's particular needs for unique users.
      Beginning November 15th AAI's automated **flight   firming** process will review all reservations coming in to the Frontier system and assign unticketed bookings with the appropriate ticketing time limit request. These requests will then be sent back to the booking agency with a deadline by which the ticket must be issued. The process will then review the booking after the expiration of the deadline and determine whether a valid ticket has been issued, and cancel unticketed bookings.

1/3,AB/166   (Item 24 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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13474289
AAI's Automated Flight   Firming **System Sets Volume Records in September**
PR NEWSWIRE
October 25, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 238

      TUCSON, Ariz., Oct. 25 /PRNewswire/ -- **Airline   Automation** , Inc. (AAI), a Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced operating statistics for its automated **flight   firming** system for September 2000.
      During September AAI's automated **flight   firming** application reviewed over 29 million passenger segments for compliance to its customer's specific ticketing requirements. In addition, these 29 million passenger segments were analyzed to detect duplicate segments, duplicate PNRs, fictitious names, and put through other customer-specific booking audits. As a result of this application over 1.75 million non-productive segments were removed from its customer's flight inventories, making these seats available for re-sale to other customers.

1/3,AB/167   (Item 25 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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13285160
INDUSTRY BRIEFS
AIRLINE INDUSTRY INFORMATION
October 13, 2000

Air Canada indicated on 12 October that it had agreed to lease nine Airbus Industrie aircraft for a period of ten years. The agreement with International Lease Finance Corp includes six 112-seat A319 aircraft and three 132-seat A320s powered by engines from CFM International. The A319s will be delivered from August 2001 and the A320s from March 2002.

SITA, a provider of integrated telecommunications and information solution to the air transport industry, has acquired the majority of AAR Corp's ownership position in Aerospan.com, an e-marketplace joint venture for the aviation industry. AAR has indicated that it will remain a customer and user of Aerospan.com.

1/3,AB/168   (Item 26 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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13266971
America West Chooses AAI's Automated Flight   Firming **Service**
PR NEWSWIRE
October 12, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 231

TUCSON, Ariz., Oct. 12 /PRNewswire/ -- **Airline   Automation** , Inc. (AAI), a Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced that America West Airlines has entered into a 3-year contract for AAI's automated **flight firming** service.

AAI will be providing automated **flight   firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to America West the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/169   (Item 27 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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13033435
Airline   Automation   **Inc.   Files U.S. Patent Application For Automated**   Flight   Firming **System**
PR NEWSWIRE
September 27, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 211

TUCSON, Ariz., Sept. 27 /PRNewswire/ -- **Airline   Automation** , Inc. (AAI), a Tucson, Arizona based Application Service Provider specializing in airline and travel industry applications, today announced it had filed a U.S. Patent application for its automated **flight   firming** system.

The application was filed on Friday September 22, 2000 under the title "Automated Method and System for Recognizing Unfulfilled Obligations and Initiating Steps to Convert said Obligations to a Fulfilled Status or to a Null Status for Resale."

1/3,AB/170   (Item 28 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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12190664
National   Airline Has 92% Load Factor and No DBC's; Credits AAI's Automated

Flight   Firming   Software
PR NEWSWIRE
August 01, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 197

    TUCSON, Ariz., Aug. 1 /PRNewswire/ -- Since its inception on May 27,
1999, National Airlines has been using AAI's Automated **Flight   Firming**
System. During that time AAI's robotic process has been assigning ticketing
time limits, canceling duplicate segments, identifying fictitious name
PNRs, and canceling unticketed reservations on all National Airlines
flights.
    The results of this continual process have been consistent and
dramatic. In fact, on July 2, 2000, National enjoyed a 92% system wide load
factor and didn't record a single denied boarding the entire day.

  1/3,AB/171   (Item 29 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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11540357
INDUSTRY BRIEFS
AIRLINE INDUSTRY INFORMATION
June 16, 2000
JOURNAL CODE: WAII   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 230

    Northwest Airlines has released its Fearless Flying video, which can
be used by people at home to help cure flight anxiety. The video is
released with Broadview Media and is based on the carrier's WINGS seminars
for worried fliers. The kit is priced at USD69.95 and includes a USD50-off
airfare voucher.
    The new airport in Iloilo, Philippines is expected to be complete and
operational by 2004 according to the Philippines Senate President.

  1/3,AB/172   (Item 30 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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11502384
Alaska Airlines Selects Automated Flight   Firming   **from AAI**
PR NEWSWIRE
June 14, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 207

    TUCSON, Ariz., June 14 /PRNewswire/ -- **Airline   Automation** Inc.
today announced that the Alaska Air Group has signed a contract for AAI's
Automated **Flight   Firming** service. The airlines of Alaska Air Group are
Alaska Airlines and Horizon Air.
    AAI will be providing automated **flight   firming** services from its
state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight
firming** application will provide to Alaska the ability to enforce
ticketing time limit rules on bookings made through the Global Distribution
System (GDS) or other airline reservation systems. Enforcement of ticketing
time limits increases the number of ticketed reservations, dramatically
reducing the variability of no-show levels, reducing spoilage, reducing
spillage, and increasing the onboard load factor on sold out flights.

  1/3,AB/173   (Item 31 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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11501919
INDUSTRY BRIEFS
AIRLINE INDUSTRY INFORMATION

June 14, 2000
JOURNAL CODE: WAII   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 398

      Libya's national airline resumed services to Tunisia on 13 June after
a suspension in services of nearly eight years due to a United Nations
embargo on Libya. An air services agreement was created between Libya and
Tunisia in May, facilitating the recommencement of services by both Libyan
and Tunisian carriers.
      EasyJet, a low cost carrier in the UK, has indicated that it will use
the money from its initial public offering, due to occur in the 4Q2000, to
finance the expansion of its fleet and to strengthen its balance sheet so
that it can 'fend off competition' according to Dow Jones News.

  1/3,AB/174   **(Item 32 from file: 20)**
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11497041
INDUSTRY BRIEFS
M2 PRESSWIRE
June 14, 2000
JOURNAL CODE: WMPR   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 411

      JUN 14, 2000, M2 Communications - Libya's national airline resumed
services to Tunisia on 13 June after a suspension in services of nearly
eight years due to a United Nations embargo on Libya. An air services
agreement was created between Libya and Tunisia in May, facilitating the
recommencement of services by both Libyan and Tunisian carriers.
      EasyJet, a low cost carrier in the UK, has indicated that it will use
the money from its initial public offering, due to occur in the 4Q2000, to
finance the expansion of its fleet and to strengthen its balance sheet so
that it can 'fend off competition' according to Dow Jones News.

  1/3,AB/175   **(Item 33 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter
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11482284
INDUSTRY BRIEFS
AIRLINE INDUSTRY INFORMATION
June 13, 2000
JOURNAL CODE: WAII   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 265

      Continental Airlines has selected **Airline   Automation** Inc to
provide it with its Automated **Flight   Firming** service, which will enable
Continental Airlines to enforce ticketing time limit rules on bookings made
through the Global Distribution System or other airline reservation
systems.
      Horizon Air has increased a firm order placed with Bombardier
Aerospace, a Canadian aircraft manufacturer, for the 70-seat CRJ700 series
from 25 to 30 aircraft for a contract value of USD130m. The initial order
for 25 aircraft was placed in December 1998.

  1/3,AB/176   **(Item 34 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter
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11482191
Frontier Airlines Selects Automated Flight   Firming **From AAI**
PR NEWSWIRE
June 13, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 197

TUCSON, June 13 /PRNewswire/ -- **Airline Automation** Inc., the Tucson based application service provider, today announced that Frontier Airlines has selected automated **flight firming** services from AAI.

AAI will be providing automated **flight firming** services from its state-of- the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to Frontier the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/177   (Item 35 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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11479293
INDUSTRY BRIEFS
M2 PRESSWIRE
June 13, 2000
JOURNAL CODE: WMPR   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 278

JUN 13, 2000, M2 Communications - Continental Airlines has selected **Airline Automation** Inc to provide it with its Automated **Flight Firming** service, which will enable Continental Airlines to enforce ticketing time limit rules on bookings made through the Global Distribution System or other airline reservation systems.

Horizon Air has increased a firm order placed with Bombardier Aerospace, a Canadian aircraft manufacturer, for the 70-seat CRJ700 series from 25 to 30 aircraft for a contract value of USD130m. The initial order for 25 aircraft was placed in December 1998.

1/3,AB/178   (Item 36 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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11464223
AAI's Automated Flight Firming **System Selected by Continental Airlines**
PR NEWSWIRE
June 12, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 195

TUCSON, Ariz., June 12 /PRNewswire/ -- **Airline Automation** Inc. today announced that Continental Airlines has become the latest new customer for AAI's Automated **Flight Firming** service.

AAI will be providing automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to Continental the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing the variability of no-show levels, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/179   (Item 37 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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11371528
American Airlines Selects Automated Flight Firming **Services from AAI**
PR NEWSWIRE
June 06, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT

TUCSON, Ariz., June 6 /PRNewswire/ -- **Airline Automation** Inc. today announced that American Airlines has signed a 3 1/2-year contract with the Tucson based company to purchase automated **flight firming** services.

AAI will be providing the automated **flight firming** services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application reduces no-show variability. This will increase American's revenue by giving American the ability to increase the inventory provided for discount fare travelers and reduce oversales at the same time.

1/3,AB/180   (Item 38 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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10902441
ACES Selects Three Automated Software Services from AAI
PR NEWSWIRE
May 08, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 224

TUCSON, Ariz., May 8 /PRNewswire/ -- **Airline Automation** Inc. today announced that Aerolineas Centrales de Colombia S.A., (ACES), has become the latest new customer for AAI's Automated **Flight Firming** service. In addition, ACES has selected PK Processor to manage its passive bookings and TTR Processor to manage its teletype reject messages.

AAI will be providing all of the above services from its state-of-the-art computer facility in Tucson, AZ. AAI's automated **flight firming** application will provide to ACES the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels as well as reducing their variability, reducing spoilage, reducing spillage, and increasing the onboard load factor on sold out flights.

1/3,AB/181   (Item 39 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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10643749
AAI Develops Automation for Computer Assisted Passenger Screening (CAPS)
PR NEWSWIRE
April 19, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 183

TUCSON, Ariz., April 19 /PRNewswire/ -- **Airline Automation** Inc. today announced the completion of an automated application to assist airlines using the Computer Assisted Passenger Screening (CAPS) system in SABRE.

Based upon passenger profiles, the CAPS system calculates the number of special profile passengers and their bags on each flight departure. AAI's CAPS automation goes in to SABRE and collects all of the CAPS data from the previous day on all flights and then generates a daily data file that is electronically shipped to the carrier. The automated process saves the carrier hours of manual labor each day and assures an accurate calculation of the CAPS data, since the data only resides in SABRE for one day.

1/3,AB/182   (Item 40 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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10386980
British Midland Selects Predator Flight Firming **Software from AAI**
PR NEWSWIRE
April 03, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 217

TUCSON, Ariz., April 3 /PRNewswire/ -- **Airline Automation** Inc.
today announced that British Midland has become the latest new customer for
AAI's Predator(TM) Automated **Flight Firming** module.
AAI will be providing automated **flight firming** services from its
state-of-the-art computer facility in Tucson, AZ. AAI's Predator(TM)
robotics applications will provide to British Midland the ability to
enforce ticketing time limit rules on bookings made through the Global
Distribution System (GDS) or other airline reservation systems. Enforcement
of ticketing time limits increases the number of ticketed reservations,
dramatically reducing no-show levels and spoilage while increasing the
onboard load factor on sold out flights.

1/3,AB/183   **(Item 41 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter

10334280
National Airline Has 79% Load Factor and Only 1 DBC; Credits AAI's Predator
    Flight Firming **Software**
PR NEWSWIRE
March 30, 2000
JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 201

TUCSON, Ariz., March 30 /PRNewswire/ -- National Airlines has been
using the Predator(TM) Automated **Flight Firming** module since it started
flying last May 27th. During that time Predator(TM) has been assigning
ticketing time limits, sending requests for tickets, canceling duplicate
segments, identifying fictitious name PNRs, and canceling unticketed
reservations on all National Airlines flights.
As a result of this process, National Airlines has enjoyed lower
no-show factors, higher onboard load factors on "sold-out" flight, and
lower denied boardings. In fact, on March 12th National enjoyed a 79%
system wide load factor and recorded 1 denied boarding the entire day.

1/3,AB/184   **(Item 42 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter

09002724
Mexicana Airlines selects Predator Automated Flight Firming **module from**
    Airline Automation
AIRLINE INDUSTRY INFORMATION
January 06, 2000
JOURNAL CODE: WAII LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 46

Mexicana Airlines has selected the Predator Automated **Flight
Firming** module from **Airline Automation** Inc to enable it to enforce
ticketing time limit rules on bookings made through airline reservation
systems and in particular the Global Distribution System.
((Comments on this story may be sent to aii.feedback@m2.com))

1/3,AB/185   **(Item 43 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter

08998253

Mexicana Airlines selects Predator Automated Flight Firming module from
   Airline   Automation
M2 PRESSWIRE
January 06, 2000
JOURNAL CODE: WMPR   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 59

     JAN 6, 2000, M2 Communications - Mexicana Airlines has selected the
Predator Automated **Flight   Firming** module from **Airline   Automation**
Inc to enable it to enforce ticketing time limit rules on bookings made
through   airline   reservation   systems   and   in   particular   the   Global
Distribution System.
     ((Comments on this story may be sent to aii.feedback@m2.com))

 1/3,AB/186   (Item 44 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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08984942
Mexicana Airlines Selects Predator Flight   Firming **Software from AAI**
PR NEWSWIRE
January 05, 2000
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 217

     TUCSON, Ariz., Jan. 5 /PRNewswire/ -- **Airline   Automation** Inc.
today announced that Mexicana Airlines has become the latest new customer
for AAI's Predator(TM) Automated **Flight   Firming** module.
     AAI will be providing automated **flight   firming** services from its
state-of-the-art computer facility in Tucson, AZ. AAI's Predator(TM)
robotics applications will provide to Mexicana Airlines the ability to
enforce ticketing time limit rules on bookings made through the Global
Distribution System (GDS) or other airline reservation systems. Enforcement
of ticketing time limits increases the number of ticketed reservations,
dramatically reducing no-show levels and spoilage while increasing the
onboard load factor on sold out flights.

 1/3,AB/187   (Item 45 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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08727182
The Arizona Republic AZ Inc. Column
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (ARIZONA REPUBLIC - PHOENIX,
ARIZONA)
December 14, 1999
JOURNAL CODE: KAZR   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 461

     HMO PROBLEMS CAUSE CONFUSION: The decision to put a health insurance
company into state receivership left Flagstaff health-care providers
confused about whether they are to treat Premier Healthcare Inc. patients.
     North Country Community Health Center of Flagstaff sent out letters
telling its Premier-insured patients that the clinic wouldn't treat them
any longer, but then heard that a court injunction demanded providers stick
with Premier patients until at least Jan. 14.

 1/3,AB/188   (Item 46 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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08724381
Midway Airlines Flight   Firming **Gets Results**
PR NEWSWIRE
December 15, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT

TUCSON, Ariz., Dec. 15 /PRNewswire/ -- Midway Airlines (Nasdaq: MDWY), a long-time customer of AAI's Predator(TM) Automated **Flight   Firming** service, has just completed one of their most successful Thanksgiving travel periods in their history, and are giving "the robot" his due credit.

Midway has been firming its flights with Predator(TM) since 1997 and during that time has seen its no-show factor and oversale rates improve dramatically. In addition, two new Predator(TM) processes help Midway identify reservations with fictitious names and duplicate bookings, further improving the quality of bookings made on Midway Airlines.

1/3,AB/189   (Item 47 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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08686092
Aerolineas Argentinas Chooses AAI's Automated Flight   Firming **System**
PR NEWSWIRE
December 13, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 253

TUCSON, Ariz., Dec. 13 /PRNewswire/ -- **Airline   Automation** Inc. today announced that Aerolineas Argentinas has selected AAI's automated **flight   firming** application, called Predator(TM), as its **flight firming** system. In addition to the **flight   firming** services, Aerolineas Argentinas will also employ AAI's Troll application-which identifies PNR's with fictitious names, and Dupe Snooper-an application that identifies and cancels duplicate bookings.

AAI will be providing automated **flight   firming** services from its state-of- the-art computer facility in Tucson, AZ. AAI's Predator(TM) robotics applications will provide to Aerolineas Argentinas the ability to enforce ticketing time limit rules on bookings made through the Global Distribution System (GDS) or other airline reservation systems. Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage while increasing the onboard load factor on sold out flights.

1/3,AB/190   (Item 48 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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08202838
New system developed to detect duplicate booking and fake names
M2 PRESSWIRE
November 12, 1999
JOURNAL CODE: WMPR   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 116

NOV 12, 1999, M2 Communications - **Airline   Automation** Inc, a global **flight   firming** company, has developed a system to spot speculative and fictitious flight bookings in real time. The Troll system uses two automated processes to distinguish names that may be fake, either from a list of known fake names, supplied by a standard database or from the customer, or by using a method to search for consecutive letters in initials. There is also a segment, called Dupe Snooper, which hunts for and deletes duplicated flights. An enhanced version of this system which examines duplicate bookings in different PNRs is expected to be in beta testing by December.
-0-

1/3,AB/191   (Item 49 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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08201552
-New system developed to detect duplicate booking and fake names
AIRLINE INDUSTRY INFORMATION
November 15, 1999
JOURNAL CODE: WAII   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 102

        Airline   Automation Inc, a global **flight   firming** company, has
developed a system to spot speculative and fictitious flight bookings in
real time. The Troll system uses two automated processes to distinguish
names that may be fake, either from a list of known fake names, supplied by
a standard database or from the customer, or by using a method to search
for consecutive letters in initials. There is also a segment, called Dupe
Snooper, which hunts for and deletes duplicated flights. An enhanced
version of this system which examines duplicate bookings in different PNRs
is expected to be in beta testing by December.

  1/3,AB/192   (Item 50 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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08165006
AAI Tools Identify Fictitious Bookings in Real-Time
PR NEWSWIRE
November 10, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 253

        TUCSON, Ariz., Nov. 10 /PRNewswire/ -- **Airline   Automation** Inc.
today announced the development and implementation of two new automated
processes to identify fictitious and speculative airline bookings. Both
processes work in conjunction with the Predator(TM) automated **flight**
 firming process while not adding to the high speed message count in the
carrier's multi host system.
        The fictitious name processor, called Troll, identifies and records
suspected fictitious names and their record locators and automatically
sends this information to customers via e-mail at the end of each day. The
Troll works off of a standard database of fictitious names as well as any
specialized lists provided by AAI's customers, including foreign languages.
In addition, the Troll recognizes consecutive single character first
initials (e.g. A/B/C, T/O/M, etc).

  1/3,AB/193   (Item 51 from file: 20)
DIALOG(R)File   20:Dialog Global Reporter
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07231462
American Airlines Chooses AAI's Automated Flight   Firming **System**
PR NEWSWIRE
September 15, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 230

        TUCSON, Ariz., Sept. 15 /PRNewswire/ -- **Airline   Automation** Inc.
today announced that American Airlines has selected AAI's automated **flight**
    firming application, called Predator(TM), to flight-firm the routes it
picked up after the recent purchase of Reno Air.
        AAI will be providing automated **flight   firming** services from its
state-of-the-art computer facility in Tucson, AZ. On the selected American
markets, AAI's Predator(TM) robotics applications will provide to American
Airlines the ability to enforce ticketing time limit rules on travel agency
made bookings through the Global Distribution System (GDS). Enforcement of
ticketing time limits increases the number of ticketed reservations,
dramatically reducing no-show levels and spoilage and increasing the
onboard load factor on sold out flights.

1/3,AB/194   (Item 52 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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05942381
AIRLINE INDUSTRY INFORMATION
June 29, 1999
JOURNAL CODE: WAII   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 478

     Eritrea's Assab airport has been bombed by Ethiopia twice in two days
in the latest outbreak of violence in the area.
     Emirates airline of Dubai has signed a US$82.4m financing agreement
with Credit Agricole Indosuez to enable it to acquire a third Airbus
A330-200 aircraft.

 1/3,AB/195   (Item 53 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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05904924
Hawaiian Airlines Chooses AAI's Automated Flight   Firming **System**
PR NEWSWIRE
June 25, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 212

     TUCSON, Ariz., June 25 /PRNewswire/ -- **Airline   Automation** Inc.
today announced that Hawaiian Airlines has selected AAI's Predator(TM)
automated **flight   firming** application, called Predator(TM).
     The agreement calls for AAI to provide automated **flight   firming**
services from its state-of-the-art computer facility in Tucson, AZ. AAI's
Predator(TM) robotics applications will provide to Hawaiian the ability to
enforce ticketing time limit rules on travel agency made bookings through
the Global Distribution System (GDS). Enforcement of ticketing time limits
increases the number of ticketed reservations, dramatically reducing
no-show levels and spoilage and increasing the onboard load factor on sold
out flights.

 1/3,AB/196   (Item 54 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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04567653
Grupo TACA Selects AAI's Predator Flight   Firming **Application**
PR NEWSWIRE
March 08, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 184

     TUCSON, Ariz., March 8 /PRNewswire/ -- **Airline   Automation** Inc.
today announced that Grupo TACA has selected AAI's Predator(TM) automated
 flight   firming application, signing a 5-year service agreement.
     "We are pleased to be working with AAI and Grupo TACA looks forward to
receiving the benefits of automated **flight   firming** ." said Federico
Bloch, Grupo TACA's Chairman.

 1/3,AB/197   (Item 55 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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04217684
National Airlines Selects AAI for Frequent Flyer, Flight Scheduling, and
    Flight Firming **Software**
PR NEWSWIRE

February 03, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 220

        TUCSON, Ariz., Feb. 3 /PRNewswire/ -- **Airline Automation** Inc.
today announced that National Airlines had selected several of its products
and customized applications, and signed a five year contract with the
Tucson based firm.
        For its frequent flyer program, Las Vegas-based National selected
AAI's Frequent Traveler System (FTS), which will be modified for National's
use. In addition to a new integration with National's SABRE reservations
system, FTS will provide National with a web interface that will allow its
frequent travelers to access the system via the internet. Several other
enhancements will be provided to provide National's frequent flyers with
near-real time account updates and status.

 1/3,AB/198   **(Item 56 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter
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04203527
**COPA Airlines Selects FSAS for Flight Scheduling and New Automated Schedule
    Update Module**
PR NEWSWIRE
February 02, 1999
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 182

        TUCSON, Ariz., Feb. 2 /PRNewswire/ -- **Airline Automation** Inc.
today announced that Compania Panamena de Aviacion, S.A. (COPA) had
selected Flight Scheduling Automation System (FSAS) including the new
automated schedule update module for SABRE multi host users.
        COPA, already an AAI customer using its Predator(TM) robotic module
for **flight firming** , will be able to automatically update its SABRE
multi host schedule directly from FSAS. The multi host schedule update
process, once a time consuming manual process with a high frequency of
mistakes, is now streamlined and simplified. The FSAS user simply enters
his schedule into the FSAS database, which reads type 3 records, and with
some minor table updates FSAS produces both a complete SSIM Level VIII file
and the SABRE multi host schedule change automatically. The automated
schedule change update module is also offered through AAI's Tucson computer
center on a service bureau basis.

 1/3,AB/199   **(Item 57 from file: 20)**
DIALOG(R)File 20:Dialog Global Reporter
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03674342
AAI Customer's Tout Impact of Flight Firming
PR NEWSWIRE
December 07, 1998
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 214

        TUCSON, Ariz., Dec. 7 /PRNewswire/ -- Customers of **Airline
Automation** Inc.'s automated **flight firming** service have reviewed
their Thanksgiving holiday flight operating statistics and they like what
they see.
        AAI's Predator(TM) robotics applications offer its customers the
ability to enforce ticketing time limit rules on travel agency made
bookings through the Global Distribution System (GDS). Enforcement of
ticketing time limits increases the number of ticketed reservations,
dramatically reducing no-show levels and spoilage and increasing the
onboard load factor on sold out flights.
?type s1/3,9/199

 1/9/199   **(Item 57 from file: 20)**

03674342 (THIS IS THE FULLTEXT)
AAI Customer's Tout Impact of Flight Firming
PR NEWSWIRE
December 07, 1998
JOURNAL CODE: WPRW   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 214

TUCSON, Ariz., Dec. 7 /PRNewswire/ -- Customers of **Airline Automation** Inc.'s automated **flight firming** service have reviewed their Thanksgiving holiday flight operating statistics and they like what they see.

AAI's Predator(TM) robotics applications offer its customers the ability to enforce ticketing time limit rules on travel agency made bookings through the Global Distribution System (GDS). Enforcement of ticketing time limits increases the number of ticketed reservations, dramatically reducing no-show levels and spoilage and increasing the onboard load factor on sold out flights.

Predator helped insure Reno Air's fare rules were followed and that we had butts in seats for our peak travel period. Our no-show rate for the Wednesday before Thanksgiving was only 4.5%," said Walt Kochan, Director of Marketing Programs and Distribution of Reno Air.

"We have seen a significant reduction in no-show rates since implementing the Predator(TM) process," said Alex Dietz, Midway Airline's Director of Pricing and Yield Management. "This had led to visible reductions in both oversales and spoilage figures. We were particularly pleased with our recent performance during the peak Thanksgiving travel period."

AAI provides **flight firming** and other services to over 30 domestic and international airlines. For more information, visit the AAI web site at http://www.airauto.com or call 1-800-369-5875.

/CONTACT: Frank Arciuolo of **Airline Automation** , Inc., 800-369-5875/ 08:01 EST

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REGIONS: Americas; North America; Pacific Rim
PROVINCE/STATE: Nevada
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